

Appendix A
Fiscal Year 2014-2015

COUNTY HUMAN SERVICES PLAN
ASSURANCE OF COMPLIANCE

COUNTY OF: Venango

- A.** The County assures that services will be managed and delivered in accordance with the County Human Services Plan submitted herewith.
- B.** The County assures, in compliance with Act 80, that the Pre-Expenditure Plan submitted herewith has been developed based upon the County officials' determination of County need, formulated after an opportunity for public comment in the County.
- C.** The County and/or its providers assures that it will maintain the necessary eligibility records and other records necessary to support the expenditure reports submitted to DPW of Public Welfare.
- D.** The County hereby expressly, and as a condition precedent to the receipt of state and federal funds, assures that in compliance with Title VI of the Civil Rights Act of 1964; Section 504 of the Federal Rehabilitation Act of 1973; the Age Discrimination Act of 1975; and the Pennsylvania Human Relations Act of 1955, as amended; and 16 PA Code, Chapter 49 (Contract Compliance regulations):
1. The County does not and will not discriminate against any person because of race, color, religious creed, ancestry, origin, age, sex, gender identity, sexual orientation, or handicap in providing services or employment, or in its relationship with other providers; or in providing access to services and employment for handicapped individuals.
 2. The County will comply with all regulations promulgated to enforce the statutory provisions against discrimination.

COUNTY COMMISSIONERS/COUNTY EXECUTIVE

<i>Signatures</i>	<i>Please Print</i>
	Date: <u>7/18/14</u>
	Date: <u>7/18/14</u>
	Date: <u>7-18-2014</u>

VENANGO COUNTY HUMAN SERVICES FISCAL YEAR 2014-15 BLOCK GRANT PLAN

PART I: COUNTY PLANNING PROCESS

County Planning / Needs Assessment Process:

1. Critical stakeholder groups including individuals who receive services, families of service recipients, consumer groups, providers, and partners from other systems;

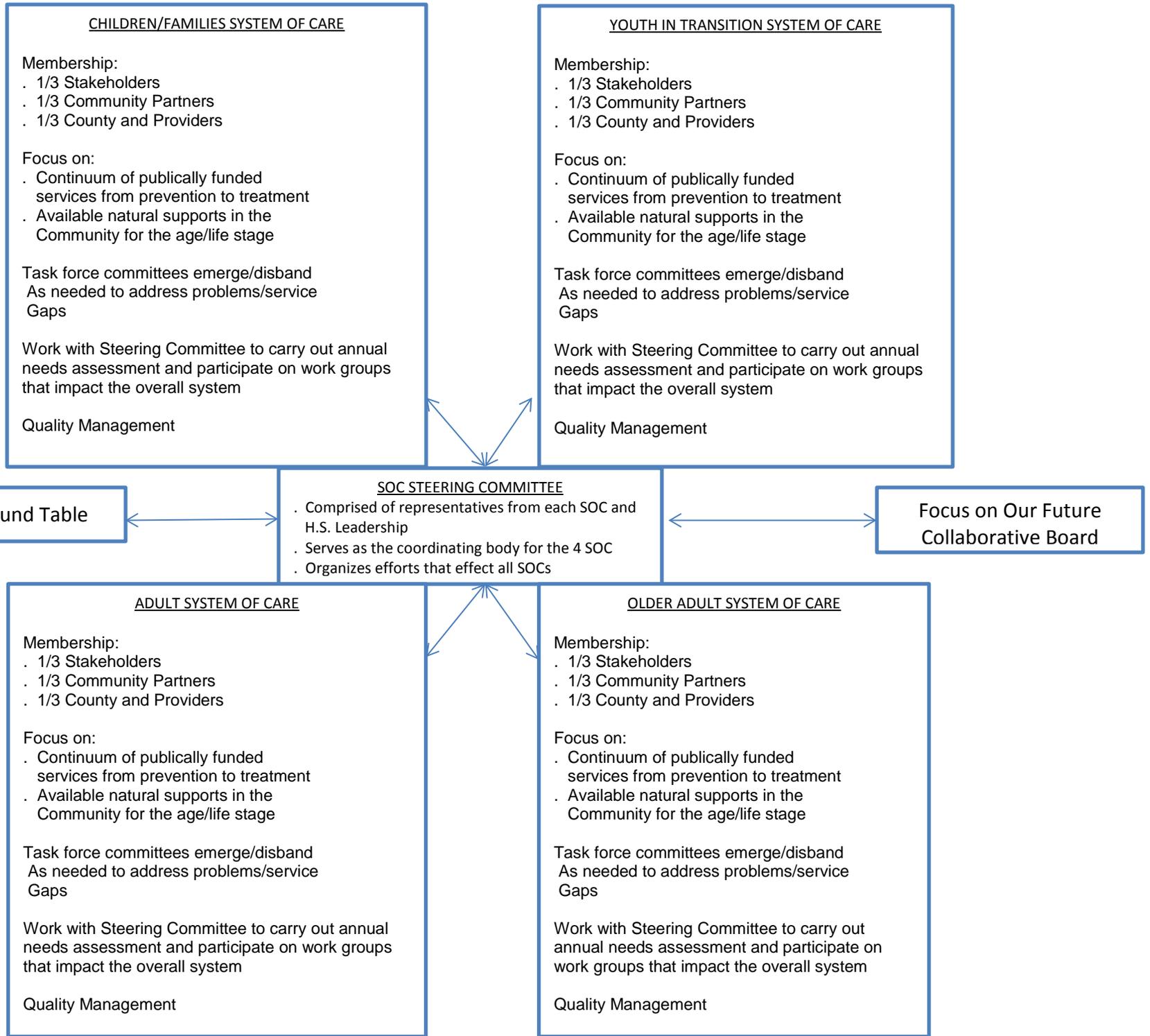
See response to question number 2 below.

2. How these stakeholders were provided with an opportunity for participation in the planning process, including information on outreach and engagement;

The Block Grant opportunity has served as the catalyst for the overall redesign of the Venango County human services system, resulting in full-scale integration of its services and system management operations. While the County continues to work within the regulatory parameters of the traditional categorical systems that make up the County Human Services department (i.e., Area Agency on Aging, Children and Youth Services, Mental Health and Developmental Services, the Substance Abuse Program, and a variety of programs collectively managed by the Community Supports Services unit funded through DCED, MATP, HAP, HUD, CSBG), it is actively moving away from disability oriented systems of care and towards systems based on Life Stages. The life stages include, children and families, youth in transition, adults, and older adults.

A System of Care (SOC) Committee has been developed to support each of the four life stages. The committees first convened in January of 2013 and have continued to evolve for the past year 18 months. Committees are comprised of 1/3 stakeholders, 1/3 professionals and 1/3 non-traditional partners. This arrangement ensures that all stakeholders have a voice in the planning process. Representatives from each of these three groups, from each of the four SOC committees, comprise an overall SOC Steering Committee. The SOC Committees and the SOC Steering Committee have been involved with the planning efforts undertaken this past year by Venango County Human Services, with the Steering Committee serving as the core county planning team. See illustration below.

Systems of Care Organizational Structure



2. Service Mapping

In early December 2013, as part of the Pennsylvania Child Welfare Demonstration Project, Venango County Human Service Leadership staff attended the “Shared Learning Collaborative” sponsored by the Anna E. Casey Foundation. Dr. Allison Metz, Director of the National Implementation Research Network, presented on Service Mapping and the use of “The Hexagon Tool”^{*} to evaluate community, system and agency interventions. This six factor approach enables teams to systematically evaluate services and supports utilizing the following criteria: Needs, Fit, Resource Availability, Evidence, and Readiness for Replication and Capacity to Implement. In addition New York City’s Administration for Children’s Services shared a service grid/ desk guide which maps services/ supports by intensity of need. This reference tool is used by case managers and providers to identify services/ supports that more closely address the needs of individuals/ families.

Utilizing the concepts outlined above, Venango County Human Services Leadership staff embarked on an extensive Service Mapping Process. Four “Service Mapping Retreats” were held: December 27, 2013; January 31, 2014; March 4, 2014 and April 2, 2014.

In the initial phase of the process each System of Care (SOC) group identified the core needs of their populations/ sub populations and those needs that “crossed-over” more than one life stage. These needs were then compared against Maslow’s Hierarchy (Physiological, Safety, Social, Esteem and Self-Actualization) for each SOC Life Stage. Additionally each SOC group defined the parameters of an “ideal” system; the system the county would have in place if there were no funding limitations.

Phase two involved an extensive review of all contracted service providers, using the Hexagon Tool, as modified to include county specific criteria. All teams met and reviewed all contracted services and scored them accordingly. This provided a standard method, across all SOC life spans, to evaluate all services/ supports while also taking into consideration mandated services.

Finally, the services that existed were “mapped” to the identified needs, the needs depicted on Maslow’s Hierarchy, and the “ideal” system.

^{*}(Blasé, K. Kiser, L. and Van Dyke, M. (2013). The Hexagon Tool: Exploring Context, Chapel Hill, NC: National Implementation Research Network, FGP Child Development Institute, University of North Carolina at Chapel Hill).

Progress was shared with each System of Care sub-committee following each retreat. Additionally, overall progress was shared, and comments/suggestions received from the SOC Steering Committee at each Committee meeting.

The results of this process distinctly showed the need to right-size programs where duplication and underutilization were found and also to expand or implement services where an obvious gap or need existed.

Most Common Gaps/ Needs Across All SOC Life Spans based on Service Mapping
<ul style="list-style-type: none">• Clearly defined pathways for timely service access• Transportation• Parenting Supports• Supports to consumer who are incarcerated or have a criminal history• Increased support in schools (Student Assistance Program, School Based Mental Health Services)• Increased supports to families with addiction issues• Housing Supports – all types• Assistance with daily living skills and accessing healthcare services• Increased educational/skills training opportunities• Increased social activities

In the final phase, leadership teams developed service grids/ guides specific to each System of Care. Services are ranked based on four levels of intensity: Prevention, Low Risk/Need; Moderate Risk/ Need; High Risk/ Need and Very High Risk/ Need. These resources have been provided to case management and support staff as a guide to assist in linking individuals and families to the most appropriate level of care and desired outcome. Attachment C includes copies of the 4 SOC of Care Service Grids/Graphs.

3. Needs identified from County tracked indicator data

Venango County Human Service, through its ongoing quality improvement process tracks numerous indicators across its life stages and traditional categorical systems. Following are indicators tracked by the county quality assurance process. They either fall into the category of “problem indicators,” indicators that have been tracked on an ongoing basis for performance improvement efforts, or indicators that reflect new trends in the Human Services system. This data was considered as the county worked to identify service gaps and create strategies for correction.

Mental Health	
Increased incarceration of individuals known to the County MH system. 43% in 2012/2013 FY with 28% of those known to MH having a serious mental illness (SMI). Vs. 40% known/ 17% w/ SMI in FY 2011-12.	Follow-Up after hospitalization rates: 57% within 7 days of discharge/ 77% within 30 days of discharge in CY 2012 vs. 59% w/l 7 days/ 76% w/l 30 CY 2011.
Inpatient Hospitalization Re-Admission w/in 30 days: 9.6% CY 2013 vs. 8.3% CY 2012.	2013 PAYS Survey: 24.6 of Venango Youth surveyed have considered suicide more than once vs. 15.6% statewide
Intellectual Disabilities	
Priority and Urgency of Need (PUNS) Report -6/17/2014: 13 individuals in Emergency / 24 individuals in Critical status	Number individuals receiving ODP funded Employment Supports CY 2014 YTD: 24 Marked an increase of 30% since 12/2012.
Number of individuals in Life Sharing – CY 2014 YTD: 6	Communication section correct in ISP – CY 2014 YTD: 100%
Medication Errors -4/13-9/13: 31 Marked an increase of 23% from period ending 3/13	Individual to Individual Abuse -4/13-9/13: 6 Marked a decrease of 57% from period ending 3/13
Restraint Reports: 4/13-9/13: 11 decrease of 61% from period ending 3/13	IM4Q 2012-13 Summary 83% reported getting service/ supports they need vs. 89% state, 93% region
Substance Abuse	
Total Substance Abuse Assessment Completed FY 2012-13: 665 (629 Adults/ 36 Adolescents): 62% referred by Criminal Justice System	Number of individuals who are institutionalized (incarcerated) vs. Number SAP assessments completed: 5/2013 – 5/2014: 131/760 or 17%
Total number of DUI arrests: 188 in CY 2013	Top Three Self - Reported Primary Drugs of Choice FY 2012-13: Alcohol-38%, Marijuana- 24%, Heroin & Other Opiates- 31%
2013 PAYS Survey: 53.4% of Venango Youth surveyed used alcohol in their lifetime vs. 46.9% statewide; 11.4% engaged in binge drinking vs. 9.7% statewide; 6.7% reported using synthetic drugs in their lifetime vs. 3.4% statewide.	Number of individual who received Alcohol, Tobacco and Other Drugs (ATOD) prevention services: 5,717 FY 2012-13
Children, Youth and Family Services	
Parent & Caregiver Functioning – specifically mothers (86% unacceptable) and fathers (50% unacceptable) QSR 2014	Engagement of Mothers (50% unacceptable) and fathers (86% unacceptable) QSR 2014
Role & Voice – Mothers (50% unacceptable) and fathers (83% unacceptable) QSR 2014	Teaming (50% unacceptable) QSR 2014
Assessment & Understanding of families Youth (50 unacceptable, Mothers 62 % unacceptable, Fathers 86% unacceptable) QSR 2014	Long Term View (50% unacceptable) QSR 2014
Fathers involvement in the planning process (86% unacceptable) QSR 2014	Timely Permanency (75% unacceptable) QSR 2014
Maintaining Family Relationships with Fathers (57 % unacceptable) QSR 2014	Additional tracked indicators referenced in Children and Youth Services Section
Aging	
Number served in Aging Waiver: FY 2012-13: 21 vs. 2013-14 FYTD: 55 (marks an increase of 162%)	Number serve din Options Programs: FY 2012-13: 674 vs. 2013-14 FYTD: 956 (marks an increase of 42%)
Number of Emergency Days utilized 2013-14 FYTD: 201 days vs. 42 days in 2012-13 FY	Number of AAA Assessments- PIC Unit Report January 2013 – March 2014: 605
Number on waiting list for services including those waiting for Intensive In-Home Supports: 16 SAMS Point in Time Report 6/17/2014 vs. 64 on 5/30/2013	Out of County Transportation through RSVP Program 4/2013 -3/2014: 82 vs. 61 in 2012-13 FY
Number of Senior Center units billed: FY 2012-13: 12,105 vs. Projected units billed FY 2013-14: 11,107	
Housing	
Number served CSBG – Rental Assistance: 255	Low Income Energy Assistance Cash Grants FY 2011-

(July 2012 – May 2014)	12: 2,766 approved applications avg. payment \$346.53
Number served DPW Emergency Shelter: 47 (July 2012 – May 2014)	Number served DPW Housing Assistance Program: 375 (July 2012 – May 2014)
Number Served Weatherization Crisis & Non-Crisis: 33 (July 2012 – May 2014)	Number Served in Housing Case Management: 134 (July 2012 – May 2014)
Number Served by Chore Program: 71 Households FY 2013-14 YTD	Households in Poverty 2008-2012: 15% vs. PA 12.6% , National 13.8%

Other Data Sources:

2013 Pennsylvania Youth Survey

CFST and IM4Q Survey Data

Employment Analysis Work Group

Community Action Association of Pennsylvania – Community Needs Assessment

Value Behavioral Health Annual Summary

Venango HS Advisory Board Reports / Provider Monitoring

Pennsylvania County Data Book

3. How the county intends to use funds to provide services to its residents in the least restrictive setting appropriate to their needs. For those counties participating in the County Human Services Block Grant, funding can be shifted between categorical areas based on the determination of local need and within the parameters established for the Block Grant;

The County plans to continue to fund services that are mandated and/or continue to be needed that have historically been funded, fund services that were brought on line in direct relation to the cut back of other services (primarily in the Children and families SOCS) identified through the service mapping effort, and to implement identified low and no cost strategies that have been developed to address identified service gaps. A chart depicting the services to be purchased with Block Grant funds is included at the bottom of this section.

It should be noted that Venango County Human Services staff consistently strives to serve customers in the least restrictive setting. As a VI-E Demonstration Project County, Venango County has redirected funding (based on the needs assessment efforts describe above) to include a continuum of “upstream prevention” programs for the Birth to Five population, with the intention of supporting families and children before they develop troubled relationships or problematic coping skills. Further, the county tracks the number of potential 302 psychiatric commitments converted to voluntary admissions, demonstrating rates that exceed averages for other counties in the Value Behavioral Health grouping (i.e., the County’s behavioral health managed care entity). Additionally, quality assurance staff track numerous indicators on an ongoing basis that help us gage, on a system wide basis, whether or not improvement plans are needed to correct problematic trends that could lead to higher level interventions (e.g., Incident rates and medication error rates in the I.D. system). The overall philosophy within the Human Services system is that we have a mandate to serve individuals in the least

restrictive setting. In as much we communicate this to other stakeholders, such as first responders, and work to keep our consumers safe in the least restrictive setting possible.

Services Available/Purchased by Funds in the Block Grant 2014-2015

<u>Intellectual Disabilities</u>	<u>Mental Health</u>	<u>Substance Abuse</u>	<u>Children & Youth</u>	<u>Aging</u>	<u>Housing Assistance</u>	<u>HSDF</u>
Vocational Rehabilitation	Vocational Rehabilitation	Screenings	In-Home Family Therapy/ MST	Transportation	Case Management	Home Delivered Meals (ages 18-59)
Supported Employment	Transportation <ul style="list-style-type: none"> RIDE Program Emergency Transport 	Assessments	Family Engagement/ Family Group Decision Making (FGDM)	Home Delivered Meals	Screening/ Intake	CHORE Program
Community Habilitation	Home and Community Habilitation	Outpatient Counseling Services	<i>Truancy Prevention/ Outreach</i>	Senior Center Services	Weatherization	Transportation-RIDE Program
Home and Community Habilitation	Representative Payee	Intensive Outpatient Services	<i>Housing</i>	Congregate Meals	Rental Assistance	Information and Referral
Transportation	Partial Hospitalization	Detoxification Services	<i>Housing Supports & Emergency Shelter</i>	Care Management Services	Emergency Shelter	Case Management
Companion Service	Forensic Mental Health Counseling	Medical Detoxification Services		Overnight Stay/ Emergency Housing		Rental Assistance
Residential Support Services	Mental Health Support in jail setting	Shelter Care		Protective Services		
Respite Services	Mobile Medication Program	Rehabilitation Services		CHORE Program		
Supports Coordination	Peer Support Services	Partial Program				
	Outpatient Counseling Services	Half-Way House				
	Medication Support	Case Management				
	Illness Management & Recovery Program	Recovery Specialist				
	Housing: <ul style="list-style-type: none"> Housing Support Housing at Elk Street Apts. Emergency Housing 	Relapse Prevention Services				
	Forensic Supported Housing Program	Co-occurring Services				
	Supplemental Staffing (SVL)	Jail Group				
	Consumer Operated Drop-In Center	Outreach/Intervention				
	Supported Employment					
	<i>Physician Crisis On-Call</i>					
	<i>Emergency Transport</i>					
	<i>Student Assistance</i>					

	<i>Program</i>					
	<i>Case Management</i> <ul style="list-style-type: none"> • <i>Blended</i> • <i>Resource</i> • <i>Administrative</i> 					
	<i>Community Education</i>					
	<i>Recovery Conference</i>					
	<i>Warmline</i>					
	<i>Psychiatric Rehabilitation</i> <ul style="list-style-type: none"> • <i>Mobile</i> • <i>Site Based</i> 					
	<i>Transitions Program</i>					

4. Substantial programmatic and/or funding changes being made as a result of last year's outcomes

Progress/Achievements/Outcomes in Year Two of the Block Grant

A number of plans were identified for year two of the Block Grant. Below is a summary of the progress made on the plans that were identified.

- The county has continued to refine efforts to integrate its entire human services system. Particular attention has been focused on the integrated intake, protective services and crisis management unit, referred to as the PIC Unit. Specifically, human resource policies were modified or implemented to stabilize the work force in the PIC unit. Additionally, quality assurance/monitoring efforts were initiated to better ensure compliance with the regulations of the categorical systems served by the PIC Unit.
- Venango County has fully integrated its housing programs into one cohesive unit inclusive of the Venango County Housing Authority. This integration provides individuals/ families with access to all low income housing services available within the Human Services system. This arrangement better ensures that needs are identified and that the most appropriate supports are accessed for individuals served.
- The 'Polk Personal Care Home," operated by Sugar Valley Lodge, opened in May 2014. This 15 bed Enhanced Personal Care Home serves individuals with a diagnosis of ID and MH that require an increased level of independent living support. The addition of this facility allowed the county to move 15 individuals from a 71 bed facility to a smaller home. A bus route has been developed to include this location so that the residents can have easy access to activities in town. In addition they will have the opportunity to interact with the community on the grounds of the facility as a ball field and fishing stream remains open for community access.
- The County used the flexibility of the Block Grant to implement and continue to fund the RIDE Program transportation pilot. This program has provided transportation to residents served in the Human Service systems by partnering with volunteers and provider agencies. Prearranged transportation has included employment, medical appointments, and activities funded by the County. Although the program got off to a late start (i.e., late autumn, 2013), 623 rides have been provided to approximately 95 individuals, year to date, ninety percent of which are for employment transportation. In addition, 40 trips a month are utilized by the Effective Safe Parenting Group as well as trips to bowling and movies and other prevention events sponsored by Human Services.
- The County Housing Department has implemented the Home Repair Chore Service program (CHORE) during the past year. This service assists aging, handicapped or disabled individuals who are in need of minor home repair. The provided

services include health and safety repairs, wheel chair ramps, porch/step/handrails, etc. The County partners with a faith based volunteer program, Mustard Seed Mission, which provides the labor for larger projects. Repairs beyond the scope or capacity of Mustard Seed Mission are referred to licensed contractors. Year to date, over 71 households have been served through the CHORE program.

- Venango County Human Services initiated the “Employment Analysis Workgroup” in February 2014. The goal of this group is to identify gaps and needs related to employment across all SOC life spans, recognize best practices and develop strategies to address barriers of job seeker and employers. This Workgroup has met on four occasions in 2014 and plans to meet on a quarterly basis going forward. This group is comprised of stakeholder representation from the PA Office of Vocational Rehabilitation; Oil Region Alliance – Economic Development; PA CareerLink; Area Providers; Keystone SMILES; Consumer Stakeholders; Venango County United Way; Keystone Community Education Council; Workforce Investment and County staff. The Workgroup has developed the following goals: 1) increase knowledge of Employment Services/ Supports for case managers, providers and most importantly, job seekers. (What programs are out there?, Who do they serve?, What is the eligibility?), 2) education of supported employment and county employment supports to area employers, and 3) reduce substantial barriers encountered by jobseekers with involvement in the justice system which effects getting a job, obtaining housing and training opportunities, etc. Additionally, the networking and relationship building that has developed as a result of the Workgroup has begun to make an impact on more timely employment supports being provided to consumers and the system as a whole.
- “Knowledge of supports and services available to individuals and families” continues to be identified as a need. This past year Venango County hired an employee to develop a web site and I& R materials, however due to the expansion of the Housing Unit, this staff was re-assigned to full time housing efforts. As a result, late in the fiscal year, the County contracted with an individual to assist with the development of the service chart graphs (described herein) and build a comprehensive web site for the human services system. This work will continue in FY 2014-15.
- Block grant funds were utilized in a variety of ways for suicide prevention and awareness activities. A media campaign, which included billboards placed at three locations throughout the county and a PSA at the local movie theater, were utilized for community awareness. The movie theater PSA ran twice before every movie at The Movies at Cranberry from February through June. The local Community Support Program, which includes community stakeholders with mental illness, assisted in the phrasing and selection of these outreach efforts. Funds were also used to purchase suicide prevention supplies such as wallet cards, magnets, and pens. Local school district efforts aimed at suicide prevention were supported by the purchase of evidenced based programs for implementation in the districts by Student Assistance Program (SAP) Liaisons. These included both the C.A.S.T. and

S.O.S. programs. The C.A.S.T. program (Coping and Support Training) was purchased and administered in three school districts with the fourth scheduled to start next school year. The C.A.S.T. program is a school-based small work group program that emphasizes three primary goals: to decrease emotional distress and suicide-risk behaviors, increase 'drug use control'; and increase school performance. A total of 8 groups were held during the 2013-14 school year and 45 students attended. S.O.S. (Signs of Suicide Prevention) is a program that teaches students how to identify the symptoms of depression and suicidality in themselves or their friends, and encourages help-seeking through the use of the ACT technique (Acknowledge, Care, Tell). Three versions of the S.O.S. programs were purchased. These included the High School, Middle School, and Self Injury Programs. All four area school districts plan to implement this program within the next school year. In addition to these programs, funds were also utilized for a Student Assistance Program refresher training attended by all four school districts.

- The PA Child Welfare Demonstration Project was implemented in Venango over the past year. The Assessment Phase, inclusive of CANS and FAST assessment and ASQ screening tool are now used for treatment planning within the family engagement model of Family Group Decision Making. This change of practice is intended to impact out of home placement rates.
- The Venango Recidivism/ Re-entry Subcommittee continued its focus on identifying effective supports for incarcerated individuals. A partnership with Venango Technology Center was created to design and implement a pilot employment skills training program for County Prison inmates. The pilot takes advantage of community services work currently being carried out by inmates. The pilot includes a training program of 30 to 40 hours, in the areas of food service, maintenance, janitorial work, and office support. Once the inmates complete the training aspect of the program they will earn a certificate of completion. Additionally, they will be able to use time spent in community services in one of the four areas identified above, to earn an "internship" certificate. The training aspect of the program will be implemented in early July, 2014.
- The Truancy Outreach Program was expanded from two to all four county school districts. Days of truancy reduced from 17% to 57% among the four school districts. The county wide average reduction per district is 36%. This program is especially well regarded by the school districts and the County Court system.
- The Venango County AAA conducted an extensive Senior Center Survey to identify strengths and areas for improvement. A total of 213 surveys were returned from Senior Center participants, local Hi-Rises, Home Delivered Meal consumers, Area Churches and Community Agencies. Of the total of 213 responses received; 103 were from individuals who currently attend centers and 110 from those that do not. Of those who attend the Centers 49% indicated they would like more activities, 8% would like to see more staff support, 8% would like improvements related to the meals, 8% would like to see more advertising to get more people to the centers,

and 12% would like to see changes or upgrades at the facilities. Of the 110 individual who do not attend a center, approximately 40 % indicated they are interested, or might be interested, in attending. Outcomes of this survey led to the funding of a pilot program designed to integrate seniors into a multigenerational community center. Additionally, changes to transportation promotional materials have been made to better communicate the availability of low to no cost transportation for seniors to centers and other venues.

Fiscal Year 2014-15 Changes/Plans:

Regarding current year changes, Venango County intends to continue to fund services that are needed and have been historically funded and additional services as funding permits. It should be noted that some substantial programmatic changes have been made as a result of the recent service mapping process. The most significant are in the children and youth system, and are described herein in the Children and Youth section. Essentially several services were discontinued, birth to five services were contracted to one provider versus several to make the referral pathway easier for staff to follow (Note: the selected provider has demonstrated history of service excellence). Services for families affected by addiction were expanded and there are plans to expand the Triple P program. In the mental health system funding was earmarked to expand the availability of counseling. Other changes/additions include funding support for emergency housing, the addition of a staff member to provide truancy outreach and student assistance services in the area schools, the purchase of training scholarships for youth in transition and adults, and activity pilot projects for older adults. Additionally, if funding permits, life coaching support will be purchased for youth and adults who need the services typically provided in a mobile psychiatric rehabilitation program but do not have a serious mental illness.

Service Gaps/Strategies by System of Care

Children and Families:

Gap:	Strategies:
Increased prevention support for the birth to 5 population (IV Demonstration Project Target Population)	All prevention services for birth to 5 population to be housed within one agency that will provide Welcome Every child, Early Head Start, Parents as Teachers, ASQ assessment, Doula, and EI Evaluation Expansion of Parents as Teachers Program to eliminate existing waiting list
Clearly defined referral pathways for service access	Service grid development combined with staff and community training
Lower level parenting program and services to address basic developmentally challenging behaviors	Implementation of the Level 3 Triple P Program Expansion of the Parents as Teachers program noted above
Homemaker program to offer support with cleaning, daily living, in home lice treatment, and other supports to promote stabilization and reduce out of home placement	Service purchase from an agency that currently provides similar services for consumers with mental health and intellectual disabilities

Mentoring support for specific populations to include children, adults, foster parents and bio-parents	Implementation of the Bridge the Gap Program
Co-Parenting Program/Curriculum for separated caregivers	The Court is exploring program options for custody cases not involved in the CYS system. Once a model is identified the HS/CYS system will adopt it as well
Continuation of Jail Based Parent Skill Building Program	Fill funding gap in existing program
Visitation Room at the Jail for incarcerated parents	The need is being addressed by the Commissioners and President Judge. The HS system will stand ready to offer support as needed/requested
Specialized resource foster homes to provide step down options from higher levels of care	While four homes exist, the Foster Care program will step up efforts to identify and train new families
Outpatient school based MH and SA counseling support	MH treatment programs exist in one school district. Capacity does not support creation of outpatient SA services in any of the 4 districts or MH services in the other 3 districts. The Northwest Behavioral Health Partnership is working to develop an in County Partial Hospitalization program initiated at the request of the superintendents
Increased capacity for existing in school programs (i.e., Student assistance program and the Outreach Program)	Additional Staff position for school based program - Outreach staff position for preschool programs targeting single mothers with children under age 6 – EXPLORE FUNIDNG THROUGH NEEDS BASED BUDGET REQUEST
Trauma Informed MH Treatment Services	Symposium to be hosted in the Autumn with the goal of educating the stakeholder community and developing a strategy for training treatment providers on evidence based approached. Collaboration with the Health Choices behavioral health system will occur
Increased prevention support for families with addiction challenges	Creation of Early Head Start Home visitor position that focuses on families with addictions Participation in the In-depth Technical Assistance Program for PA Substance Abuse (IDTA) facilitated through the Court Round Table process
Intensive in-home treatment program for families with addiction challenges	Expansion of the existing Effective, Safe, Parenting Program to include the creation of an intensive in-home treatment program for families with addiction challenges
Rapid Access to Emergency Housing	Support of the rehabilitation of one house (donated to the County) to be used for emergency shelter. Support rehabilitation of other properties as they are identified to be used for emergency shelter and housing. Creation of a County Land Bank Program (Ordinance currently on Display) to make decent, affordable housing available to children/families
Access to real time information about service availability	Professional development of service array charts have been developed and a contract has been initiated to update the Human Services Website to reflect services available

Youth in Transition:

Gap:	Strategies:
Lack of supports in accessing affordable housing, budgeting, daily living skills, and access/knowledge to quality health care	Purchase of "life coach" support with a focus on assisting youth with skill building, acquiring housing, and accessing available supports – Purchased if funding levels permit
Limited educational/skills training leading to employment	Provision of scholarships for identified youth to participate in training programs that lead to employment (e.g., welding at the Vo-tech, cosmology, etc....) - Continue the Employment Workgroup to reduce barriers to employment and job training for youth Explore opportunities to work with the Keystone SMILES House of Trades Program
Transportation to/from work and essential medical appointments	Continue to fund the "pilot" transportation program
Limited programming and services in general	Develop a work group to further assess the scope of the gap
Housing access for those with a criminal history	Through land bank efforts, explore affordable housing options for this population. Develop work group to further assess the scope of the gap.
Access to real time information about service availability	Professional development of service array charts have been developed and a contract has been initiated to update the Human Services Website to reflect services available

Adults:

Gap:	Strategies:
Increased access to MH counseling	Additional staff support of the CMHS to expedite new intakes and make counseling available 2X month for those who request/can benefit
Access to affordable housing	Creation of a land bank program to benefit low income adult consumers. Partnership with the Mustard Seed Mission and possibly Keystone SMILES House of Trades Program Continue to explore strategies to reduce utilization of large personal care homes
Lack of supports in accessing affordable housing, budgeting, daily living skills and accessing quality health care and treatment	Purchase of "life coach" support with a focus on assisting adults with skill building, acquiring housing, and accessing available supports – Purchased if funding levels permit
Limited educational/skills training leading to employment	Provision of scholarships for identified adults to participate in training programs that lead to employment (e.g., welding at the Vo-tech, cosmology, etc....)
Transportation to/from work and essential medical appointment	Continue to fund the "pilot" transportation program
Access to real time information about service availability	Professional development of service array charts have been developed and a contract has been initiated to update the Human Services Website to reflect services available
Ability to track Veterans and LGBTQI numbers	Intake forms are being modified to collect this information

Older Adults:

Gap	Strategies:
More Options service providers	The AAA administrator has added 10 additional providers, including 3 to provide legal consultation
Access to affordable/safe housing	<p>Consistent funding for the Chore program for property maintenance</p> <p>Creation of land bank program to benefit low income older adult consumers</p>
More education/awareness and social activities	<p>Additional part time staff support to assist in education/awareness in the community and to work on more social activities for older adults. Increase volunteers in Apprise program. Obtain professional volunteers to do seminars in the community on topics beneficial for older adults – PROPOSED, BUT UNABLE TO FUND</p> <p>Participation in pilot program to integrate seniors into a multigenerational community center setting.</p> <p>RFP for additional pilot senior activity program.</p>
Afterhours transportation	Locate more volunteers/agencies willing to do afterhours transportation
Improved Adult Day Care services	Guidance from a professional experienced in older adult activities will be provided to local ADC to assist in improving quality of services
More AAA staffing to handle increased needs	Additional part time staff support to assist in completing the PA screens, reassessments, CMI's, and LOCA's - PROPOSED BUT UNABLE TO FUND
Access to real time information about service availability	Professional development of service array charts have been developed and a contract has been initiated to update the Human Services Website to reflect services available

PART II: PUBLIC HEARING NOTICE

Venango County hosted two (2) public hearings to review Block Grant plans with the general public. Both were advertised in the local newspapers, the Derrick and the News Herald, on June 18, 2014. Additionally an article noting that the two public meeting were being held was included in the June 26th edition of both papers. Proof of Publication is included as Attachment D.

The first hearing occurred on June 26th at 4:30 p.m. at the Troy A. Wood Human Services Complex in Franklin Pa. No one attended the meeting.

The second meeting occurred on June 30th, 2014 at 1:00 p.m. at the United Brethren Church in Franklin, PA and was attend by 34 individuals. The Public Meeting on the 20th was followed by a Service Provider Fair, which included 47 representatives from 30 service providers.

The meetings included (were to include in the case of the meeting on the 26th) the following information:

- An review/introduction of the Human Services integration efforts
- A presentation of our System of Care Organizational Structure
- A review of the Progress/Achievements of Year Two of the Block Grant
- On overview if the needs assessment/planning efforts
- A review of the funds available in the Block Grant
- A presentation of services to be purchased with Block Grant funds
- A presentation of service gaps identified through the needs assessment and strategies to be employed to address the gaps
- A review of Numbers served in 2012-13 in the County Human Services system

A copy of the information shared is included herein as Attachment E.

Additionally opportunities were provided for individuals to give input and ask questions. Question centered on the need for more housing for those convicted of felonies. One or two questions were received asking for clarification on the employment pilot program. Several positive comments were received regarding the scope of the plan and appreciation for Service Charts that were shared (Attachment c).

No negative feedback was voiced.

An article appeared in both the Derrick and the News Herald on July 1, 2014 highlighting the information shared in the Public Meeting. A copy of this article is also included in Attachment D.

PART III: WAIVER REQUEST

Venango County does not request a Waiver at this time.

PART IV: HUMAN SERVICES NARRATIVE

Mental Health Services

The discussions in this section should take into account supports and services funded (or to be funded) with all available funding sources, including state allocations, county funds, federal grants, HealthChoices, reinvestment funds, etc.

a) Program Highlights:

Highlight the achievements and other programmatic improvements that have enhanced the behavioral health service system.

A number of achievements have occurred this past year that impacts the mental health system. They were included in the Progress/Achievement Section provided in Part 1, Item 4 above, and are included again below along with other achievements specific to the Mental Health system.

- A 15 bed personal care home was opened to serve adults dually diagnosed with a mental illness and an intellectual disability. These 15 individuals were moved from a large 71 bed home, and the large home reduced its bed count by 15 beds. The county intends to look for additional opportunities to move individuals with a serious mental illness out of the large personal care home and into smaller homes.
- Through a CHIPP award, the county has purchased a 3 bedroom home in the city of Oil City where 2 individuals will live after leaving the state hospital. The home is located near libraries, recreational facilities and easy shopping. The home is currently under renovation.
- A variety of strategies for suicide prevention and awareness activities were launched in relation to a needs identified by the area school districts. A media campaign, which included billboards placed at three locations throughout the county and a PSA at the local movie theater, were utilized for community awareness. The movie theater PSA ran twice before every movie at The Movies at Cranberry from February through June. The local Community Support Program, which includes community stakeholders with mental illness, assisted in the phrasing and selection of these outreach efforts. Funds were also used to purchase suicide prevention supplies such as wallet cards, magnets, and pens. Local school district efforts aimed at suicide prevention were supported by the purchase of evidenced based programs for implementation in the districts by Student Assistance Program (SAP) Liaisons. These included both the C.A.S.T. and S.O.S. programs. The C.A.S.T. program (Coping and Support Training) was purchased and administered in three school districts with the fourth scheduled to start next school year. The C.A.S.T. program is a school-based small work group program that emphasizes three primary goals: to decrease emotional distress and suicide-risk behaviors, increase 'drug use control'; and increase school performance. A total of 8 groups were held during the 2013-14 school year and 45 students attended. S.O.S. (Signs of Suicide Prevention) is a program that teaches students how to identify the symptoms of depression and suicidality in themselves or their friends, and encourages help-seeking through the use of the ACT technique (Acknowledge, Care, Tell). Three versions of the S.O.S. programs were purchased. These included the High School, Middle School, and Self Injury Programs. All four area school districts plan to implement this program within the next school year. In addition to these programs, funds were also utilized for a Student Assistance Program refresher training attended by all four school districts.

- Venango County Human Services initiated the “Employment Analysis Workgroup” in February 2014. The goal of this group is to identify gaps and needs related to employment across all SOC life spans, recognize best practices and develop strategies to address barriers of job seeker and employers. This Workgroup has met on four occasions in 2014 and plans to meet on a quarterly basis going forward. Efforts realized by this group will benefit individuals with a mental illness.
- A second Site Based Psychiatric Rehabilitation program will be opening in a new location in the county. The second site will allow for not only choice of providers but also geographical locations.
- The RIDE transportation program, offered in partnership with the Mustard Seed Missions and Challenge Center has enabled our consumers to get to doctor appointments, community events and other areas of need which has improved consumers lives drastically.
- The Service Charting effort described above has resulted in creation of service charts for the four systems of care life stages addressed by the county. These charts will be used by case workers and other community stakeholders to identify and link individuals to needed services. All four charts contain information about mental health services that are available in the community. In FY 2014-15 the charts will be integrated into a web site with the ability to link to additional pages that more fully describe the various services that are available.
- The collaboration efforts among county and providers have been tremendous during the county’s transition to the System of Care. A strong collaborative effort has been formed with the Children’s Round Table and Together We Can to begin to identify gaps between mental health, substance abuse and the children and youth systems.

b) Strengths and Unmet Needs:

Provide an overview of the strengths and unmet needs for the following target populations served by the behavioral health system:

Service Gaps/Strategies that have been identified through the needs assessment process are included in Section 1. 4 above. They are included in narrative form below as well.

Older Adults (ages 60 and above)

Strengths: Older adults have access to the wide variety of mental health services available within the County. As noted above, the Service Charts that were recently created identify these services. The charts will be used by case workers in the older adult/AAA system, as well as by other service providers in the community. The hope is

the, through the charts, human service workers will be better informed about the services (including mental health services) available and will have increased awareness of where these services fall on the level of care continuum.

Apart from this, the Venango County older adult population has seen new services and support. These achievements are noted above and are not included in this section to reduce redundancy.

The creation of the Integrated Intake Unit (i.e., PIC unit) and the shift to a Systems of Care approach are both “strengths” relative to the older adult population. It has long been known that older adults do not access mental health services due to stigma. However, through the PIC unit, seniors that come to the attention of the county can be assessed for mental health needs without having to access the “mental health” system. Through the system of care philosophy, older adults can access the County as an individual needing support, as opposed to a person with a mental health need. This strategy will hopefully make it more palatable for older adults to get needed mental health treatment.

Needs: Through the needs assessment effort described above several needs were identified for the older adult population (including those who have a mental illness). These include increased access to safe, affordable housing, increased access to leisure activities, and increased staffing support to serve the increasing numbers of individuals served by county human services. Strategies to address these needs include continuation of the Chore Program, creation of a Land Bank Program, increased use of volunteers to expand activity offerings, and the RFP of pilot activity programs for senior citizens to determine what types of activities seniors will support.

Adults (ages 18 and above)

Strengths: The number of adult consumers participating in mental health and human services planning efforts continues to grow every year. The CSP program and the local drop in center continue to have a strong voice in the county system as well as in the community. The voice of these two groups not only helps to eliminate stigma but also raise awareness of programming needed in the community.

As noted above in the “Program Highlights” section above, several new services and supports were added to the continuum of mental health services available within the county. Additionally, during the needs assessment process, particularly the service mapping work, it was evident that there are a number of services available for adults in Venango County, including those with a mental illness.

Needs: Several significant needs were identified specific to the mental health population. The first is the need for additional staff at the designated “community mental health center” for increased access to counseling support. As a result, additional funding has been identified to add an intake staff member, thereby freeing up counseling staff to offer more counseling appointments. Access to safe, affordable

housing continues to be a challenge as does acquisition of the skills and supports needed to succeed in housing. This is particularly true among individuals who do not meet medical necessity criteria for ICM or Blended Case management services and psychiatric rehabilitation programming, but who are involved in the mental health system. The County continues to have a need for smaller personal care homes. Progress was made this past fiscal year but individuals with a mental illness continue to live in a large, 56 bed personal care home. In addition to personal care home level of support, the County intends to explore options to make additional low income, independent living available through acquisition of housing resources via the creation of a land bank and the internal management of the Venango County Housing Authority. While transportation is historically a need, the introduction of the RIDE transportation program has helped individuals get to medical and other appointment and to/from work. Finally, access to education/employment continues to be a need. The county intends to make scholarships available to identified adults to access training programs for adults through the Vocational Technical Institute. Additionally, it is hoped that the efforts of the Employment Analysis Work group will eventually reduce barriers to employment for adults with a mental illness.

Transition-age Youth (ages 18-26)

Strengths: A key strength for youth in transition in Venango County is the availability of the Transitions Program, offered through a local provider. Through this program youth who have been involved in multiple service systems have intensive clinical interventions that support them achieve independence and more towards recovery

Needs: Many of the needs identified for the adult population also pertain to the Transition Age Youth population. These include: 1) access to safe, affordable housing and the acquisition of the skills and supports needed to succeed in housing, 2) access to housing for individuals convicted of a felony is a need for this population as well, 3) transportation support, and 4) pathways to education/employment. Strategies outlined above for adults will be utilized for the Transition Age Youth population as well.

Children (under 18). Counties are encouraged to also include services like Student Assistance Program (SAP), Respite, and CASSP Coordinator Services and Supports in the discussion.

Strengths: The school based programming in the county remains strong with excellent outcomes in the area of recovery which can be measured by academics as well as school attendance. One particular school district has mental health services available k-12, and includes prevention, intervention and treatment. This district has incorporated a full time high school classroom for at risk students with serious mental health concerns. Other districts use the Student Assistance model which has the ability to conduct pre-assessments k-12. The student assistance program did incorporate an evidence based program, CAST into the repertoire of services. The SAP program also introduced SOS which is a suicide prevention program into the junior high levels. Other programs that continue to remain strong: family based mental health, complex care

review team, PCIT and the Children's Round Table which offers valuable input for services needed.

Needs: The need identified by the school districts that do not have the K-12 mental health school based program is for a local acute children's partial. The students who fall into this category must drive out of the county for a minimum of one and half hours each way. The school districts report great difficulty working in collaboration with these particular programs because they are so far removed from the community. The parents of these children also express great concern with the travel as well as the time away. The parents are not able to be involved with the partial program and the treatment of the child due to transportation barriers to travel such a long distance.

Even though the Student Assistance Program is a great strength to the Children's system there continues to be a barrier of not having enough time/staff to meet the concerns, which is also confirmed by the PAYS data. The student assistance referrals have increased in the primary and junior high grades which is a new gap identified this year.

Lastly in the area of mental health there is an overall lack of understanding in regards to Trauma and how it effects children as well as adults. Education and training are needed across systems to address this barrier. A symposium to be hosted in the fall will be held with the goal of educating stakeholders and community to develop a strategy for training and treatment to providers using evidence based approach.

Identify the strengths and unmet needs for the following special/underserved populations. If the county does not serve a particular population, please indicate.

Individuals transitioning out of state hospitals

Strengths: Venango County has received funding for 3 Chipp slots. The funding has been used to purchase a house in Oil City, which is currently being rehabbed into a 3 bed 24 hour staffed residence. The house is targeted to serve 2 individuals who have been at Warren State Hospital for more than 2 years plus may serve another individual who has been ready for discharge but has been unable to locate an appropriate placement. The Chipp money is also being used to support an individual who is living independently but needs a variety of community based services both HC eligible and other services.

Venango County is working to reduce our reliance on our 71 bed personal care boarding home in accordance with the Olmstead legislation. Over the past year, Venango County helped fund the opening of a 15 bed facility, then took those 15 beds off line at the original facility so it is now a 56 bed facility.

In addition, Venango County continues to work very closely with staff at the state hospital to ensure that consumers experience a seamless discharge. Those being

discharged from the state hospital do have timely access to psychiatric appointments following discharge and if agreeable, receive blended case management immediately following discharge.

Needs: There continues to be a need for more housing options, ranging from supported independent living to the 24 hour staffed units. We would also like to develop 2 or 3 smaller personal care boarding homes in order to completely eliminate the need for facilities that are more than 15 beds.

Co-occurring Mental Health/Substance Abuse

Strengths: The integration of the Protective Intake Unit has been able to identify and refer individuals with co-occurring mental health and substance abuse to more appropriate resources in a more efficient manner.

Needs: The need continues to be overcoming the barriers of licensure and regulations for a service provider to serve both populations, this is especially true in rural and smaller counties.

Justice-involved individuals

Strengths: Venango County has a very strong Criminal Justice Advisory Board comprised of various leaders of justice involved agencies as well as county human service staff. The Board has several subcommittees that deal specifically with issues relative to individuals with mental illness who are justice involved. One example is the MH Procedures Committee which is comprised of first responders, jail staff, the sheriff's department, and mental health staff. The primary purpose of the committee, which meets quarterly, is to discuss procedural issues relative to crisis intervention and delegate work. Many policies and procedures have been developed as a result of the collaborative work of the committee.

A newer CJAB subcommittee is the Recidivism Reduction Workgroup. This group has focused on analyzing local recidivism data and did system mapping to identify gaps. Within the next month, we will be piloting a Certificate Program for incarcerated individuals where they will have the opportunity to attend 45 hours of classroom training at our local Vo-Tech, then be paired with county maintenance staff for an additional 45 hours in order to earn a certificate which they will be able to reference when job searching.

Needs: As a result of the work we have done in the Recidivism Reduction Workgroup, we have identified a number of gaps. First, there is a lack of consistent screening done to determine who gets what service. Each categorical provider uses his/her own assessment, which is often required by the state funding source. Second, there is a lack of job skills training programs for those who are willing to participate. The training programs need to be based on job availability within the county. There is also a need

for more cognitive restructuring groups both within the jail and in the community. In addition, the jail has limited space available for groups.

Veterans:

Strengths: The Veterans Affairs office is co-located in the human services building which allows for easy access to collaborate and coordinate.

Needs: Tracking systems will be put into place to identify the number of veterans served and possible needs.

Lesbian/Gay/Bisexual/Transgender/Questioning/Intersex (LGBTQI) consumers

Strengths: The local college community does have groups for this population.

Needs: Tracking systems will be put into place to identify the number of LGBTQI served and possible needs.

Racial/Ethnic/Linguistic minorities

Strengths: n/a

Needs: Need to evaluate this in the future. Venango County has a very small minority population with over 97% of the residents falling into the racial category of White, Non – Hispanic.

Other, if any (please specify)

Strengths: n/a

Needs: n/a

c) Recovery-Oriented Systems Transformation:

Describe the recovery-oriented systems transformation efforts the county plans to initiate in the current year to address concerns and unmet needs.

Venango County is currently focusing on a collaborative effort among behavioral health, CYS and the courts to better integrate trauma informed care into our mental health treatment programs. Venango County MH/DS, CYS, and the Children's Round Table will partner by co-sponsoring a symposium in the autumn of 2014. Value Behavioral Health is currently working with the MH/DS administrator to identify speakers. The symposium will include an overview of the impact of trauma on brain development; a review of the evidence based trauma informed treatment programs that currently exist; a review of any existing programs in the County; and a discussion about strategies to move forward to identify specific programs and related training needs for the Venango County population. The county will work with Value Behavioral Health, the contracted Behavioral Health Managed Care Organization; to both organize the symposium and ensure that evidence based therapies that are implemented as a result of this effort are reimbursable as outpatient mental health services for individuals who qualify for HealthChoices.

The table below outlines other recovery- oriented systems transformation efforts related to concerns and unmet needs across the System of Care life spans.

Children and Families:

Gap:	Strategies:
<p>Service Gap: Outpatient school based MH and SA counseling support</p>	<p>MH treatment programs exist in one school district. Capacity does not support creation of outpatient SA services in any of the 4 districts or MH services in the other 3 districts.</p> <p>The Northwest Behavioral Health Partnership is working to develop an in County Partial Hospitalization program Timeline: Immediate need Fiscal: Managed care (VBH) Tracking: All activity will be tracked by oversight committees in place through the Northwest Behavioral Partnership. Additionally the systems of care committees as well as the steering committee will review progress on a monthly basis.</p>
<p>Service Gap: Increased capacity for existing in school programs (i.e., Student assistance program and the Outreach Program)</p>	<p>Additional Staff position for school based program – Timeline: Immediately Fiscal: Block Grant Tracking: All activity will be tracked by the systems of care committees as well as the steering committee on a monthly basis.</p>
<p>Service Gap: Trauma Informed MH Treatment Services</p>	<p>Symposium to be hosted in the Autumn with the goal of educating the stakeholder community and developing a strategy for training treatment providers on evidence based approached. Collaboration with the Health Choices behavioral health system will occur. Timeline: Fall 2014 Fiscal: Block Grant Tracking: All activity will be tracked by the systems of care committees as well as the steering committee on a monthly basis.</p>

Transition Age Youth

<p>Service Gap: Lack of supports in accessing affordable housing, budgeting, daily living skills, and access/knowledge to quality health care</p>	<p>Purchase of “life coach” support with a focus on assisting youth with skill building, acquiring housing, and accessing available supports, as funding permits, for those who do not meet criteria for mobile psychiatric rehabilitation Timeline: Immediately if funds become available. Fiscal: Utilization of Mental health funds as well as block grant funds. Tracking: This is identified as a high need across two systems and therefore ranges high on the priority list, however if the new state budget does not provide for additional funds this program will be re-evaluated for need based on severity of other gaps.</p>
<p>Service Gap: Limited educational/skills training leading to employment</p>	<p>Provision of scholarships for identified youth to participate in training programs that lead to employment (e.g., welding at the Vo-tech, cosmology, etc....)</p>

	<p>Continue the Employment Workgroup to reduce barriers to employment and job training for youth</p> <p>Explore opportunities to work with the Keystone SMILES House of Trades Program Timeline: Immediately Fiscal : Block grant funds. Tracking: This program may be lower on the prioritized list of needs and therefore will be evaluated once the new budget is passed.</p>
Service Gap: Transportation to/from work and essential medical appointments	Continue to fund the “pilot” transportation program

Adults:

Service Gap: increased access to MH counseling	Additional staff support of the CMHS to expedite new intakes and make counseling available 2X month for those who request/can benefit Timeline: Immediately as funds allow. Fiscal: Block grant funds Tracking: High priority.
Service Gap: Access to affordable housing	Creation of a land bank program to benefit low income adult consumers. Partnership with the Mustard Seed Mission and possibly the Keystone SMILES House of Trades Program Continue to explore strategies to reduce utilization of large personal care homes Timeline: Immediately as funds allow. Fiscal: Utilization of block grant funds. Tracking: Systems of Care Committees
Service Gap: Lack of supports in accessing affordable housing, budgeting, daily living skills and accessing quality health care and treatment	Purchase of “life coach” support with a focus on assisting adults with skill building, acquiring housing, and accessing available supports, if funds are available. Timeline: Immediately if funds become available. Fiscal: Utilization of Mental health funds as well as block grant funds. Tracking: System of Care Committees
Limited educational/skills training leading to employment	Provision of scholarships for identified adults to participate in training programs that lead to employment (e.g., welding at the Vo-tech, cosmology, etc....) – Timeline: Immediately if funds allow. Fiscal: Utilization of block grant funds. Tracking: System of Care Committees
Transportation to/from work and essential medical appointment	Continue to fund the “pilot” transportation program

It should be noted all Recovery-Oriented Systems Transformations will be tracked by the Systems of Care committees. The Community Support Program is also partnered with the county mental health systems to review and assist with Recovery transformations.

Intellectual Disability Services

The Venango County Human Services' Intellectual Disability (ID)/ Administrative Entity (AE) is committed to a flexible and diverse system of supports and services that truly meet the individual's need, ensures health and safety, and promote a quality of life similar to that of other people in the community. The ID/AE strives to provide freedom of choice and supports to the individuals and their family to utilize the available resources in a way which is meaningful and life enhancing. A continuum of supports and services are available to individuals and families based on assessed need. The most utilized services include:

- Home and Community Habilitation Services
- Community Residential Supports
 - Community Homes
 - Respite Services
- Supports Coordination
- Community Habilitation Supports
- Vocational Services
 - Supported Employment/ Job Finding Services
 - Transitional Work
 - Pre-Vocational Services
 - Volunteer Supports

A person's needs are identified during the intake and Individual Support Plan process by the Interdisciplinary team (IDT). The IDT is comprised of the individual, family members, Supports Coordination Staff, service providers and others identified by the individual. The individual's needs are then reviewed annually at the person's Individual Supports Plan meeting and adjustments can be made to service as if there is a change in identified needs during the ISP process. A Critical Revision can also be completed anytime during the year if a change in need is identified by the person or a member of the IDT.

Accomplishments

- Arc Drop in Center which opened in 2012 continues to grow and provide people with an opportunity to spend increased time with their peers in an informal environment. Attendance at the program continues to grow as increased hours of operation are offered. They will be moving shortly to a more accessible location in town.
- Continued increase in the number of providers providing employment supports A 15 bed Personal Care home was opened this year to support individuals with dual diagnosis that require that level of support. The location of this home provides all of the residence with the opportunity to interact more with the community. A bus route has been developed to include this location so that the residents can have easy access to activities in town. In addition they will have

the opportunity to interact with the community on the grounds of the facility as a ball field remains open for community access. The overall intent with developing this home is to move the county into closer alignment with the State Olmstead Plan.

- The ODP Deputy Secretary attended a meeting at the Clarion/Venango ARC to discuss employment issues. This meeting enabled people to meet directly with ODP and address the good things that they have been experiencing as well as areas of concern. The deputy Secretary was impressed with the ideas that were presented by the people in attendance and vowed to make sure that this information would be considered when ODP was working on the service plan.
- The county established a “RIDE” program that has greatly assisted people with the ability to get to and from employment after regular business hours. This has been invaluable to people that work later in the day allowing them to maintain their employment

Strengths

- Integrated intake
- SCO Supervisors cross trained in Mental Health provides supports for individuals with Dual Diagnosis
- Staff receiving training needed to increase their skills and better understand the people that they are working with

Needs

- Extended transportation both during regular business hours and after hours and on weekends especially to outlying areas.
- Increased opportunities to participate in community activities
- Increased family based activities in the community
- Increased funding for services
- Additional employment opportunities

The chart below reflects the numbers of individuals with an intellectual disability that will be served with Base/Block Grant funds. 73 individuals are served with base dollars with individual budgets range from as little as \$100 to \$72,400.

	Estimated / Actual Individuals served in FY 13/14	Projected Individuals to be served in FY 14-15
Supported Employment	11	17
Sheltered Workshop	22	23
Adult Training Facility	13	20
Base Funded Supports	113	120

Coordination		
Residential (6400)	1	1
Lifesharing (6500)	0	0
PDS/AWC	19	20
PDS/VF	1	1
Family Driven Family Support Services	2	2
Home and Community Habilitation	39	48

The narrative below address the additional information requested in the Block Grant Planning Guidelines.

Supported Employment: The Venango Intellectual Disability (ID) system provides a variety of services and supports for transition-aged youth, as well as supported employment service for adults. Much emphasis is placed on employment and community activities that increase independence. For the past six fiscal years the Venango AE has utilized ODP Employment Pilot funds specifically targeted for youth aged 16 to 26. This funding permits targeted youth to access employment supports. There are currently 3 people being served using this funding stream and this option will continue to be offered to any person meeting the criteria that is interested in finding employment. The AE collaborates with the local Transition Coordinators in all 5 school districts via meetings, presentation and transition focused groups. This year an employment council was developed that is inclusive of providers, schools, and community members as well as stake holders. This group has been working together to develop a plan/program that may better serve the people in the community In an effort to provide individuals choice is service providers for supported employment. Venango County was able to make contact with providers in other communities and brought their services to Venango thus increasing the number of providers of this service from four to six over the past year. The SCO and AE staff are members of the County Employment Analysis Workgroup. In addition a representative from our AE and consumers had the opportunity to participate in an employment forum with the Deputy Secretary of ODP to address any concerns that people with ID may face when seeking community employment. Venango County will continue in its efforts to bring employment opportunities to our area by searching for and securing additional providers for supported employment as well as identifying and working towards eliminating employment obstacles.

Base Funded Supports Coordination: Upon receipt of a new referral the SCO schedules the initial Individual Service Plan (ISP) plan meeting. Meeting attendee's include the individual and others that are in their circle of supports. The ISP that is developed by this group of people identifies the needs of the individual so that a person centered plan that covers all aspects of the person's life can be developed. The Interdisciplinary team (IDT) identifies both the potential informal and formal supports that may be available to meet the identified needs of the person. Once the initial plan is developed the Supports Coordinator (SC) meets with the individual and their IDT a

minimum of once a year to review and update information on the plan. This team includes the individual and anyone in their informal support system as well as formal service providers. The SC's are currently working with each person on their caseload to identify potential informal supports that can assist with meeting the persons identified needs.

The SCO supervisors meet a minimum of once a year with people in ICF/ID facilities and offer them the opportunity to receive supports in the community. If a person identifies that they would like to move into the community the SCO and AE work together to identify the need and transition the person to the community if funding is available. Generally speaking base funding is not sufficient to meet and sustain these people's needs. The waiver application is completed identifying the person's choice of community living versus ICF/ID and the AE communicates the need to ODP in anticipation of the need for increased capacity. Once the need is identified and funding is secured the SC works with the facility IDT to determine how this person can be best served in the community and a transition plan is developed. Venango County is currently in the process of working to develop supports in the community so that two individuals currently in ICF facilities can be transitioned into the community. Once the individual moves into the community the SC monitors their living situation closely to assure that the transition plan is being followed and that the person is satisfied with the move. Both formal and informal support systems explored to provide supports to the person.

Lifesharing Options: Venango County offers Lifesharing as an option to everyone at intake and annually thereafter. Lifesharing is offered as the first option whenever a person identifies that they are in need of residential supports. The SCO has developed a policy regarding the importance of providing Lifesharing options when someone identifies the need for residential supports. In an effort to assure that this information is addressed by the SCO the following is incorporated in the SCO policy manual:

Lifesharing information is shared through county events such as provider fairs, forums, media opportunities, TV ads, radio spots, and websites. Supports Coordinators are trained on Lifesharing policies through The Office of Developmental Programs, the Supports Coordination Organization, State Lifesharing Subcommittee meetings, and through available local trainings. In addition a list of talking point on Lifesharing has been developed and is reviewed with all people at intake as well as at annual and quarterly ISP meetings. This is also reviewed with a person when there is a need for residential supports identified. Lifesharing is always the first residential option given to a person and their families if they are seeking residential supports. A Lifesharing brochure has also been developed and this is shared with the person each time Lifesharing is discussed.

If a person identified that they are interested in the Lifesharing option the SC provides assistance finding the individual the supports needed to address the request. If the individual is currently receiving residential supports the SC advises the AE of the

identified need and potential providers will be contacted in attempts to secure the requested residential change. If the person is currently receiving services through the consolidated waiver the SC will notify the AE and potential providers will be identified and arrangements will be made for the person to meet with each potential provider; this enables the person to choose the provider that will best meet their needs. If an individual identifies the need for residential supports and does not have funding through consolidated waiver the need is identified through the Priority Urgency Needs (PUNS) process.

If sufficient base dollars are not available and the individual falls in the emergency PUNS category the AE will alert the region capacity coordinator of the identified need. Generally the base funds available are not adequate to support someone with this need for an extended period of time. If emergency supports are needed the AE will approach the region waiver capacity manager and attempt to secure funding following the unanticipated emergency process. The AE will advise the Block Grant administrator of the identified need and explore all avenues in an attempt to secure emergency housing supports pending the receipt of additional consolidated waiver capacity.

Cross Systems Communications and Training: Venango County is currently in the process of integrating all human service programs. All services have been integrated during the intake process with the implementation of a unit specifically addressing Protective Services, Intake and Crisis management areas for all disciplines (PIC). All workers in this unit have received ID training from the Health Care Quality Unit (HCQU) so that they are better able to assess the needs of people with an ID diagnosis. This training will continue as additional staff is hired. In addition the AE purchased nine training DVD's that were developed by the HCQU in an effort to provide training to staff on site as time permits. The PIC team assures that each person's specific needs are identified and addressed at intake rather than the previous "silo" thinking of ID diagnosis. This unit also provides emergency supports to people after hours and on weekends. The PIC unit provides county residents with access to county delivered and funded services through "one door" and they no longer have to present as a person with an ID Diagnosis or other disorder. In essence, they can knock on the door as a person/family that needs support, and the PIC unit staff can work with them holistically from there.

The AE monitors all ISP's and Incidents through the Home and Community Service Information System (HCSIS) system. In reviewing this information the AE is able to ascertain when an individual may be in or is near a crisis state. If a person is identified as being "at risk" a risk assessment is completed and a plan is developed in an effort to assure that the person can continue to live in the least restrictive environment and avoid hospitalization or ICF placement. If an individual is found to be at risk the SCO and AE work together to develop a plan that will meet the person's needs. The HCQU is contacted and an intensive technical support review is requested. This may include the development of a biographical timeline to assist the people that are working with the person with a better understanding of their needs. If additional assistance is needed the issue is presented to the county (Critical Case Review Team) CCRT which includes

members of the individuals IDT as well as community providers that have experience with supporting individuals in similar circumstances. The AE also requests the assistance of the ODP/ OMSAS, PPRT committee if the plans developed through the other processes are not successful in assuring the individuals safety in the least restrictive environment.

Emergency Supports: Base funds will be used to provide supports to the extent possible. The AE will notify the Block Grant Administrator of the identified need. The submitted information will be reviewed to determine if there are funds available within the Block Grant to meet the identified need. Concurrently the AE will follow the unanticipated emergency procedure and notify ODP of the emergency need requesting an increase in waiver capacity

Administrative Funding: Venango County will remain the Administrative Entity (AE) for waiver programs and funding for AE efforts will continue at historic funding levels. Adherence to the operating agreement is assured through the Administrative Entity Oversight Monitoring Process. An annual self- assessment is conducted by the AE to identify compliance with ODP standards and requirements of the Operating Agreement. The AEOMP Data Base is utilized and remediation efforts are conducted on all areas of non-compliance. Additionally, ODP conducts oversight monitoring in the fall of each year also using the AEOMP data base and required procedures. Remediation and Corrective Action Plans based on regional ODP findings are submitted and progress on plans are validated. The Venango AE does not delegate functions to another organizations and has adequate staffing to assure all required activities/ responsibilities are completed. Services are provided to people based on identified needs. If a person is identified on emergency PUNS the identified need is presented to the Block Grant administrator to determine if funding is available within the Block Grant. The person's health and safety is always considered when decisions are made on the supports that can be provided.

Homeless Assistance Services

Describe the continuum of services to homeless and near homeless individuals and families within the county. Include achievements and improvements in services to families experiencing or at risk for homelessness, as well as unmet needs and gaps.

During the 2013-14 FY Venango County has fully integrated it housing programs into one cohesive unit inclusive of the Venango County Housing Authority. This integration provides individuals with access to all low income housing services available within the Human Service system. Housing supports have been an identified need in Venango's annual needs assessment process for the past three years. The new structure of the housing unit will better ensure that individual needs are identified and that the most appropriate housing supports are accessed in a timely manner.

In addition, the Housing Department has implemented the Home Repair Chore Service Program (CHORE) during the past year as referenced in Section I of this submission. The assistance provided via this service aids individual/ families in maintaining a safe and secure home environment, thus reducing the risk homelessness due to unsafe living conditions. These needs were identified in service mapping and the county needs assessment.

The Housing Department continues to provide a continuum of housing supports and services inclusive of Case Management, One (1) Month Rental Assistance and Emergency Shelter through HAS funding. The Housing Department now assists residents in major homeowner repairs through the HOME program as well as rental assistance for Rapid Rehousing (homeless persons).

The Housing Department also provides the Shelter Plus Care program for homeless residents with a disability. The Housing Department has also taken over responsibility of the County of Venango Housing Authority through an interagency agreement with HUD. Additional Housing Supports are provided by the Venango County Community Support Services Department (CSS) through the CSBG funded housing supports.

As noted previously herein, Venango County is pursuing the development of a Land Bank. The Land Bank Ordinance is currently on display with voting expected at the August Public Meeting. The Land Bank will be managed by the Human Services Housing Unit. While there are many benefits of a Land Bank to a community in terms of dealing with blighted property, there are other advantages that can be of real value to the individuals served by the Venango County Human Services system. These include acquisition (through gift, purchase, or removal from the tax rolls) of properties that can be renovated and made available for emergency shelter, supported independent living, HUD Certificate supported housing or sold to low income consumers enabling them to become home owners. The Venango County Human Services Housing Unit will continue to work with the Mustard Seed Mission, a faith based volunteer organization, to renovate properties that are acquired. Human Services block grant funds will purchase materials and supplies, with the Mustard Seed Mission providing the man power.

Information in the chart and narrative below reflects the information requested in the Block Grant Plan Guidelines.

	Estimated/Actual Individuals served in FY 13-14	Projected Individuals to be served in FY 14-15
Bridge Housing	0	0
Case Management	127	135
Rental Assistance	148	160
Emergency Shelter	19	25
Other Housing Supports	1100	1000

Bridge Housing: (describe the services provided, how the county evaluates the efficacy of those services, and changes proposed for the current year, or an explanation of why this service is not provided)

While the County does not request HAP funding to provide Bridge Housing, the Human Services Housing Department assists homeless residents through other means. Venango County Human Services contracts with Sugar Valley Lodge to place homeless individuals in temporary shelter beds while setting up other permanent housing through various housing programs apart from the Block Grant. This program may include Shelter Plus Care, HOME, HUD and the CSS Housing Program.

Case Management: (describe the services provided, how the county evaluates the efficacy of those services, and changes proposed for the current year, or an explanation of why this service is not provided)

The Housing Department directly provides intake and eligibility determination for all individuals served under the Rental Assistance and/or Emergency Shelter Components. The Housing Dept. maintains individual client files which include income documentation, type/amount of assistance received, and other client demographics. The Community Support Services (CSS) Unit's Outcome Results System (ORS) client tracking software is used to facilitate program data collection and report preparation. Data is analyzed for trends and patterns and possible areas of performance improvement. In addition, Housing Case Management is monitored via the CSS Provider Monitoring process. The Housing Case Manager assists individuals in developing individual service plans to ensure that once housing is secured the individual has the means to maintain said housing. The Case Manager and the individual determines other support services necessary to maintain permanent housing and make appropriate referrals to other Human Services, and/or community agencies. An estimated 135 individuals will receive case management services during fiscal year 2014-15.

Rental Assistance: (describe the services provided, how the county evaluates the efficacy of those services, and changes proposed for the current year, or an explanation of why this service is not provided)

Individuals served by the rental assistance program meet DPW's definition of homeless and/or near homeless and have income below 150% of the Federal Poverty Level. While individuals may not be expected to assist in co-pays of rent or utilities it is the desire that with assistance of the Housing Case Manager through their service plan the individual will become self-sustainable. When possible and when stability of the individual is reached, they may assist in providing a 5-25% co-payment of the assistance provided with all payments made directly to property owners. It is projected that 200 individuals will receive rental assistance services during fiscal year 2014-15. Service delivery will focus on rapid re-housing and permanency with linkages provided to other Housing Dept. /Human Services/Community programs to provide other housing and needed supports. CSS's Outcome Results System (ORS) client tracking software is

used to facilitate program data collection and report preparation. Data is analyzed for trends and pattern and possible areas of performance improvement.

Emergency Shelter: (describe the services provided, how the county evaluates the efficacy of those services, and changes proposed for the current year, or an explanation of why this service is not provided)

Emergency Shelter Services consist of voucher payments to local hotels/motels. Client eligibility is based on the DPW definition which includes persons who are in immediate need of housing and who have no permanent legal residence. Typical stays consist of 2-3 nights and can include emergency housing for families. In cases where extended stays are necessary the Housing Unit works with Human Services Case Managers for other means of shelter assistance such as the Venango County VTECH rooms at Sugar Valley Lodge, PPC or other regional shelters. Once immediate shelter is secured, the case manager and individual/ family will work cooperatively to secure permanent housing. CSS's Outcome Results System (ORS) client tracking software is used to facilitate program data collection/ analysis and report preparation.

Other Housing Supports: (describe the services provided, how the county evaluates the efficacy of those services, and changes proposed for the current year, or an explanation of why this service is not provided)

Venango County Community Support Services Department (CSS) provides housing support through a variety of utility programs i.e. Central Electric Family Fund, Penelec Customer Assistance Program (PCAP), FEMA funding for propane, fuel oil, kerosene, etc. CSS makes funding available through the Community Services Block Grant (CSBG) to many social service agencies within Venango County to provide such services as: employment aid, summer day camps, latchkey programs and daycare services. CSS also provides funding to 5 food banks in Venango County through the Department of Agriculture TEFAP and State Food Purchase Programs. Transportation services are available to get residents to grocery stores, shopping centers, work, medical appointments, etc. These services are provided either through Public Transportation (GoBus), the county Shared Ride program and the Department of Public Welfare Medical Assistance Program (MATP). These service and supports are evaluated through the CSS provider monitoring process with corrective action plans requested when a necessary.

In 2013-14 Venango County Human Services in cooperation with the Mustard Seed Missions provided 14 households with a variety of household goods. This enabled these families to remain in their homes and provide more suitable living standards for themselves and their family. Types of Household goods provided included: beds, refrigerators, cleaning Products, kitchen tables and chairs, dressers, end tables, dryers, and bedding. It is projected in 2014-2015 that 20 households will receive some type of Household Goods assistance. Venango County CSS acts as the point of contact for the Human Services Staff and fields all eligible referrals to Mustard Seed Mission.

Describe the current status of the county's HMIS implementation.

HMIS training was completed in March 2013 by the Housing Unit case worker as well as the CSS manager. HMIS is used by the housing department to place all ESG client information such as family service plan, income verification, medical information, as well as individual information. Each family service plan is updated in HMIS when the case worker meets with the clients as well as a client closeout when they exit the program.

Children and Youth Services

THE BELOW SECTION IS REQUIRED ONLY FOR COUNTIES PARTICIPATING IN THE BLOCK GRANT***

Briefly describe the successes and challenges of the county's child welfare system and how allocated funds for Child Welfare in the Human Services Block Grant will be utilized in conjunction with other available funding (including those from the Needs Based Budget) to provide an array of services to improve the permanency, safety and well-being of children and youth in the county.

One of the largest obstacles for Venango County is being a small, rural community and the significant challenges that presents. Venango County Human Services, and the child welfare system, in particular, is rich in resources and services. However, upon closer examination, it has become evident that services are extremely underutilized, referral pathways are unclear, and provider agencies are not receiving the quantity of referrals necessary to meet the capacity of their programs. This reality is resulting in operational challenges for the provider community, thus impacting the overall quality of service being provided to children and families. System integration and organizational restructuring in the child and family system has provided the opportunity to manage from a systems and services perspective in order to confront the clinical and operational challenges of the child and family system simultaneously.

The identification of these challenges has resulted in the achievement of completing Venango County's Service Mapping efforts (referenced in the planning/ needs assessment section) which include the Children and Families Services. The Child and Family's Service Mapping qualitative data was collected and compared to the quantitative data to identify the core needs of the target population. In January 2014, a group of stakeholders who are representative of the county Children and Families System of Care Sub-committee completed a qualitative analysis by dedicating several meetings to conducting a focus group around identifying what children and family need to heal, grow, and recover. In addition individuals/families, providers and CYFS case workers participated in the Appreciative Inquiry Process.

Data was also extracted from the child welfare software system and AFCARS from 2012 to March 2014 regarding case opening reasons and placement data. Analysis of referral and case opening reasons, and placement trends, correlates with the findings of

the qualitative needs assessments conducted with stakeholders. It also revealed a critical age group within the target population of 0-18 for the Children and Families System.

Data analysis of reports obtained from the ACYS software system indicate that the top five reasons for referral from July 2012 to March 2014 are as follows:

GPS Referral Reasons	
Parent Substance Abuse	17%
Inadequate Shelter	16%
Conduct by Parent	15%
Lack of Supervision	7%
Inappropriate Discipline	6%
CPS Referral Reasons	
Bruises	23%
Sexual Assault	20%
Physical	18%
Lacerations/Abrasions	9%
Other Physical Injuries	8%

Analysis of data for case opening reasons indicates the primary reasons for case opening in Venango County are GPS reasons; 4 out of the 5 top reasons for case opening are also identified as top reasons for referral reasons. The following tables presents the top 5 case opening reasons in Venango County from July 2012 to March 2014.

Case Opening Reasons	
Inadequate Shelter	16%
Parent Substance Abuse	10%
Conduct by Parent	9%
Inappropriate Discipline	8%
Inappropriate Hygiene	7%

The 0-5 population account for more than 50% of children opened for service in 4 out of 5 top case opening reasons.

Case Opening Reason	% per Reason Ages 0-5
Inadequate Shelter	53%
Parent Substance Abuse	93%
Conduct by Parent	68%
Lack of Supervision	73%
Inappropriate Discipline	36%

The chart below shows placement data by age for the fiscal year of 13- March 2014. The 0-5 age group accounts for the highest frequency of placements out of the home.

Ages of Children in Placement	% of Placed Population
13-14	
0-5	40%
6-12	27%
13-21	33%

Upon completion of data analysis, it was determined that the target of reorganizing services in the Children and Families System would be children ages 0-5; as that data indicated that they were most often the subjects of top case opening reasons and placed outside of the home most frequently.

Children ages 0-5 are the target population of Venango County, as the data clearly indicates that this population is entering our system most frequently. Therefore, it is the intent to intervene with families earlier by scaling up prevention and first level intervention programs to prevent more intensive involvement in the system later on. It is the belief that if families are supported earlier in the lives of their children to create healthy relationships, to learn parenting skills, to promote healthy development, and to establish a safe and stable home environment; then they will be less likely to enter our system, be opened for services, or be placed outside of their homes.

Venango County has identified a continuum of services that fit the identified needs for children and family, as well as identified the existing services that will be scaled up to address the target population, and what will be taken off-line. Underutilized services that did not align with the theories and regulatory obligations of the system were taken off-line

All services addressing prevention, early childhood development, and parenting education were co-located with one provider who is reputable for their work with this age. A full-continuum of services from prenatal to 5 years will be available for children and families addressing engagement between the parent and child, age appropriate discipline, health and safety, nutrition, and age appropriate development.

Additionally, service gaps were addressed by enhancing current services or developing new services. Most significantly, to address the case opening reason of parent substance abuse, the following enhancements and additions have been made; an identified staff for Early Head Start to address children referred with parents having a substance abuse issue and the addition of an in-home substance abuse treatment team for families referred by child welfare. These adaptations in conjunction with a current parent advocacy and education program for substance abused families creates a continuum of service to transition families through. The Student Assistance and Outreach program will also be enhanced to provide additional in-school support for students with substance abuse issues.

Other additions include the enhancements to the Parents as Teachers program; creating additional capacity for referrals from the child welfare system. The Triple P Positive Parenting Program is also being implemented internally with the addition of another level; Primary Care Triple P. It is the intent that Parents as Teachers program, Triple P Positive Parenting, and other existing services such as PCIT and MST will provide a full continuum of services from basic education to in-home interventions for children ages 0-18, with a primary focus of ages 0-5 to address cases opening reasons related to inappropriate discipline and child maltreatment.

Lastly, the addition of services to address housing and inadequate shelter issues identified in the data for the Children and Families System. A service has been identified to address the cleanliness, organization, and budgeting needs for families. This hands-on educational service, in addition to the home repairs that are available through the CHORE Program and direct access to Section 8 Voucher Applications via the newly developed Housing Unit, provide a broader spectrum of services to address housing issue for families; allowing greater likelihood of children remaining in their homes.

Two additional milestones for the Children and Families System in Venango County has been the accomplishment of the participation in the Child Welfare Demonstration Project and the implementation of new practices around the key component of engagement for Family Group Decision Making and the ongoing growth and success of the Truancy Outreach Program.

Beginning July 2013, Venango County began to utilize Family Group Decision Making as a means for engaging families in the development of their Family Service Plans. Therefore, every case that is opened for ongoing service is offered the opportunity to participate in a Family Group Decision Making and to have immediate input into the development of their plans and to invite family and supports to participate as well. Every six months when a Family Service Plan is reviewed and amended, families again have the opportunity to be engaged in the process through Family Group Decision Making. Additionally, families have the opportunity to review their plans 45 days after the development in a Family Group Decision Making meeting to ensure that the plan is working as intended or to make amendments if necessary. This innovative use of Family Group Decision Making has increased the number of families who are accessing Family Group Decision Making and who are having buy-in and input into the development of their Family Service Plans.

The Truancy Outreach Program expanded to service every school district in Venango County over the past year. There has been an overwhelming positive response from the School Districts as well continued improvements to school attendance. Early intervention by the Truancy Outreach Program has resulted in decreased citations and court active cases for students in the county. In the past year of the 842 to students who were served by the Truancy Outreach Program, only 7 came to the attention of CYS;

indicating a substantial rate of successful interventions; impacting stability, permanence, and over-all emotional and social well-being.

Identify a minimum of three service outcomes the county expects to achieve as a result of the child welfare services funded through the Human Services Block Grant with a primary focus on FY 2014-15. Explain how service outcomes will be measured and the frequency of measurement. Please choose outcomes from the following chart, and when possible, cite relevant indicators from your county data packets, Quality Service Review final report or County Improvement Plan as measurements to track progress for the outcomes chosen. When determining measurements, counties should also take into consideration any benchmarks identified in their Needs-Based Plan and Budget for the same fiscal year. If a service is expected to yield no outcomes because it is a new program, please provide the long-term outcome(s) and label it as such.

Outcomes		
Safety	<ol style="list-style-type: none"> 1. Children are protected from abuse and neglect. 2. Children are safely maintained in their own home whenever possible and appropriate. 	
Permanency	<ol style="list-style-type: none"> 1. Children have permanency and stability in their living arrangement. 2. Continuity of family relationships and connections if preserved for children. 	
Child & Family Well-being	<ol style="list-style-type: none"> 1. Families have enhanced capacity to provide for their children's needs. 2. Children receive appropriate services to meet their educational needs. 3. Children receive adequate services to meet their physical and behavioral health needs. 	
Outcome	Measurement and Frequency	All Child Welfare Services in HSBG Contributing to Outcome
Children maintained safely in their home whenever possible and appropriate.	This outcome is measured by the # of children placed out of their homes. Decreases to the frequency of the Entry indicator in the HZA data packages and by acceptable ratings on QSR indicators, Safety-Exposure to Harm and Stability will be used to measure progress.	FGDM, Triple P, MST, Housing
Children have permanency	This outcome is	FGDM, Truancy Outreach,

and stability in their living arrangement.	measured by the length of time to achieve permanency and re-entry. Decreases to the indicator of re-entry and improvements to indicators of reunification and timely permanence in the HZA data packages & improvements to QSR indicators; Efforts to Timely Permanence, Engagement, and Stability will be used to measure progress.	Triple P, MST, Housing
Children receive appropriate services to meet their educational needs.	This outcome is measured by increased attendance and reduction of court or agency active children for educational issues. Successful Referrals to the Truancy Outreach Program and Improvements to Teaming and Resource Availability indicators on the QSR will be used to measure progress.	FGDM, Truancy Outreach, Housing

For each program being funded through the Human Services Block Grant, please provide the following information. The County may copy the below tables as many times as necessary.

Program Name:	Multi- Systemic Therapy
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Please indicate the status of this program:

Status	Enter Y or N			
Continuation from 2013-2014	Y			
New implementation for 2014-2015	N			
Funded and delivered services in 2013-2014 but not renewing in 2014-2015	N			
Requesting funds for 2014-2015	Y	New	Continuing	Expanding

(new, continuing or expanding)			X	
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Description of the program, what assessment or data was used to indicate the need for the program, and description of the populations to be served by the program. If discontinuing funding for a program from the prior FY, please explain why the funding is being discontinued and how the needs of that target population will be met.

Multi- Systemic Therapy addressed the needs children and families by improving caregiver discipline techniques for challenging adolescent behaviors, increasing the child’s ability to avoid negative peer associations, improving school performance, and developing a family and community support network for encouragement and reinforcement. Ascertaining these skills and relationships will meet the needs of support and socialization needed to reinforce and maintain changes to oppositional behaviors and habits of the child and harsh discipline tactics of the parent. Stabilizing the home environment will allow the child to have relationship permanency and avoid disruption to caregivers. Additionally the intervention is provided in the home treatment can be provided without placement. The expected outcomes of MST are decreases in long-term arrest rates, improved family relationships, decrease in days of care for out of home placements, increased school attendance, and decreased psychiatric symptoms and substance abuse.

Children ages 0-5 are opened for services most frequently in Venango County, however children ages 13-18 are very close behind; they also account for 33% of all children placed this far in the 13-14 fiscal year. Children ages 12-18 rating high on the CANS/FAST indicators for oppositional, natural supports, residential stability, community supports or are presenting with identified needs of community supports, positive socialization, or chronic negative behaviors that place them at risk for placement, they may be referred for MST. Referrals may also be made if the parent of the child is using inappropriate discipline or conduct that places that child at risk to manage the child behaviors.

- **If a New Evidence-Based Program is selected, identify the website registry or program website used to select the model.**

This is not a new program to Venango County, however it is **evidence based** and can be located on the California Evidence Based Clearinghouse for Child Welfare. It has the highest rating 1; indicating well supported research evidence for the practice with a relevance rating of medium for the use with the child welfare population.

Complete the following chart for each applicable year.

	13-14	14-15
Target Population	Children displaying	Children displaying

	conduct behaviors who are at risk for placement aged 12-18	conduct behaviors who are at risk for placement aged 12-18
# of Referrals	23	30
# Successfully completing program	20	25
Cost per year	\$149,161	\$159,123
Per Diem Cost/Program funded amount	65.00 per day	65.00 per day
Name of provider	MHY	MHY

- If there were instances of under spending or under-utilization of prior years' funds, describe what changes have occurred or will occur to ensure that funds for this program/service are maximized and effectively managed.

This program was not underutilized, referrals actually increased during the past year due to the integration and development of the Protective Intake Crisis Unit which has been utilizing the service. There has been a 36 % increase to referrals to this program

For each program being funded through the Human Services Block Grant, please provide the following information. The County may copy the below tables as many times as necessary.

Program Name:	Family Group Decision Making
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Please indicate the status of this program:

Status	Enter Y or N			
Continuation from 2013-2014	Y			
New implementation for 2014-2015	N			
Funded and delivered services in 2013-2014 but not renewing in 2014-2015	N			
Requesting funds for 2014-2015 (new, continuing or expanding)	Y	New	Continuing	Expanding
			X	

- Description of the program, what assessment or data was used to indicate the need for the program, and description of the populations to be served by the program. If discontinuing funding for a program from the prior FY, please explain why the funding is being discontinued and how the needs of that target population will be met.

Family Group Decision Making is a strength based, family centered model for empowering and engaging families for planning on difficult life situations. It allows families to draw on their own natural supports and to discover new supports to assist them in their planning through a facilitator led meeting. Family Group Decision Making is unique from other team approaches to planning because of the unique component of family time; which allows the family and natural supports to meet without the presence of professionals to come up with their own plan to address the critical concerns that have been presented.

- **If a New Evidence-Based Program is selected, identify the website registry or program website used to select the model.**

This is not a new program, however is identified as [a Promising Practice](#) on the California Evidence Based Clearinghouse for Child Welfare. It has a rating of 3 indicating that it has promising research evidence with high relevance for use with the child welfare population.

Complete the following chart for each applicable year.

	13-14	14-15
Target Population	Families with cases that are opened for services	Families with cases that are opened for services
# of Referrals	164	200
# Successfully completing program	130	160
Cost per year	\$210,443	\$210,443
Per Diem Cost/Program funded amount	\$210,443	\$210,443
Name of provider	Child to Family Connections	Child to Family Connections

- **If there were instances of under spending or under-utilization of prior years' funds, describe what changes have occurred or will occur to ensure that funds for this program/service are maximized and effectively managed.**

This service was not underutilized, there were significant increases to the utilization of this program due to the county's participation in the Child Welfare Demonstration Project and the increased engagement efforts. There was a 40% increase in referrals over the past year.

For each program being funded through the Human Services Block Grant, please provide the following information. The County may copy the below tables as many times as necessary.

Program Name:	Housing
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Please indicate the status of this program:

Status	Enter Y or N			
Continuation from 2013-2014	Y			
New implementation for 2014-2015	N			
Funded and delivered services in 2013-2014 but not renewing in 2014-2015	N			
Requesting funds for 2014-2015 (new, continuing or expanding)	Y	New	Continuing	Expanding
			X	

Description of the program, what assessment or data was used to indicate the need for the program, and description of the populations to be served by the program. If discontinuing funding for a program from the prior FY, please explain why the funding is being discontinued and how the needs of that target population will be met.

It is expected that the Housing Program will impact families' abilities to remain together and united in their homes. Many families who have inadequate shelter find themselves in complex situations that are not easily resolved, and can balloon into additional problems quickly. Many of the poor housing conditions are financially driven. Families rent subpar properties that are in need of repair; but landlords are not responsive, leaving families in unsafe and unhealthy living situations. They are not financially capable of relocating so they are forced to contend with inadequate shelter. The Housing Program can repair the homes with permission from the landlord so that families can remain intact. Additionally, families can be easily assisted to apply for Section 8 assistance within the Human Services building. .

It is intended that the quality of families' lives will be impacted, allowing them to live in safe and stable homes together; preventing children from experiencing disruption to caregivers and increasing their sense of permanency. Families who are given the opportunity to establish a safe and stable home environment are more likely to reach desired outcome of a healthy family dynamic to allow them to heal, grow, and recover

Data mining activities including focus groups, stakeholder inquiries, and analysis of referral and case opening reasons have indicated that housing supports and inadequate shelter are high rating needs among the target population of families with children ages 0-18 who are at risk for placement. The number one case opening reason for child welfare was inadequate housing.

- **If a New Evidence-Based Program is selected, identify the website registry or program website used to select the model.**

It is not a new program and it is not evidence based.

Complete the following chart for each applicable year.

	13-14	14-15
Target Population	Families with children at risk for homelessness or having inadequate shelter	Families with children at risk for homelessness or having inadequate shelter
# of Referrals	43	50
# Successfully completing program	N/A	N/A
Cost per year	\$24,689	\$26,660
Per Diem Cost/Program funded amount	\$24,689	\$26,660
Name of provider	Venango County Human Services	Venango County Human Services

- **If there were instances of under spending or under-utilization of prior years' funds, describe what changes have occurred or will occur to ensure that funds for this program/service are maximized and effectively managed.**

This program was not underutilized.

For each program being funded through the Human Services Block Grant, please provide the following information. The County may copy the below tables as many times as necessary.

Program Name:	Truancy Outreach
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Please indicate the status of this program:

Status	Enter Y or N			
Continuation from 2013-2014	Y			
New implementation for 2014-2015	N			
Funded and delivered services in 2013-2014 but not renewing in 2014-2015	N			
Requesting funds for 2014-2015 (new, continuing or expanding)	Y	New	Continuing	Expanding
			X	

- **Description of the program, what assessment or data was used to indicate the need for the program, and description of the populations to be served by the program. If discontinuing funding for a program from the prior FY, please explain why the funding is being discontinued and how the needs of that target population will be met.**

The Truancy Outreach Program is a program developed for children with identified school attendance issue grades K-12. An Outreach caseworker is located in each of the county's school districts and works with children to identify and resolve the barriers that are causing attendance and educational issues. The Outreach worker meets with the student in the school and the families at homes to identify any underlying causes to truancy. They attend Truancy Elimination Plan Meetings, Court Hearings, and conduct group sessions and activities. The program is housed within the county but is delivered in partnership and located in the school districts. The program allows truancy to be addressed holistically; looking at all of the contributing factors and developing a plan to address the whole child, rather than only the presenting problem of truancy.

Prior to the implementation of the Truancy Outreach Program the intake unit of Child Welfare was inundated with referrals from schools regarding truancy and requests to attend Truancy Elimination Plan Meetings. The requests were so frequent that an identified caseworker had to be assigned just to attend the meetings. Prior to the implementation the agency was attending approximately 170 Truancy Elimination Plan Meetings compared to 7 cases in the past year that became agency active.

- **If a New Evidence-Based Program is selected, identify the website registry or program website used to select the model.**

This not a new program and it is not evidence based.

Complete the following chart for each applicable year.

	13-14	14-15
Target Population	School age children K-12 identified as having attendance issues	School age children K-12 identified as having attendance issues
# of Referrals	842	850
# Successfully completing program	834	840
Cost per year	\$347,751	\$373,747
Per Diem Cost/Program funded amount	\$347,751	\$373,747
Name of provider	Venango County Human Services in partnership with	Venango County Human Services in partnership with Venango County

	Venango County School Districts	School District
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- **If there were instances of under spending or under-utilization of prior years' funds, describe what changes have occurred or will occur to ensure that funds for this program/service are maximized and effectively managed.**

The program has not been underutilized. An additional three days of staff time will be added to this program in FY 14/15 to keep up with service demand.

For each program being funded through the Human Services Block Grant, please provide the following information. The County may copy the below tables as many times as necessary.

Program Name:	Triple P Positive Parenting
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Please indicate the status of this program:

Status	Enter Y or N			
Continuation from 2013-2014	N			
New implementation for 2014-2015	N			
Funded and delivered services in 2013-2014 but not renewing in 2014-2015	Y			
Requesting funds for 2014-2015 (new, continuing or expanding)	N	New	Continuing	Expanding

- **Description of the program, what assessment or data was used to indicate the need for the program, and description of the populations to be served by the program. If discontinuing funding for a program from the prior FY, please explain why the funding is being discontinued and how the needs of that target population will be met.**

Triple P Positive Parenting promotes independence and health by increasing parents' knowledge, confidence, and skills which will address the need for parenting skill and relationship permanence .Parents are taught to foster a healthy and nurturing home environment through the use of non-violent and protective parenting; allowing for healthy development, social-well-being, and reduction in child maltreatment.

The target population for Triple P Positive Parenting are families with children ages 2-12 who are assessing for moderate to high levels of oppositional or challenging behaviors. Needs analysis have indicated from various stakeholders

groups and quantitative assessments that there is an overlapping need in the area of parental skill building and relationship permanence. Deficits in these areas of need often lead to the high rating referral and case opening reasons of Conduct by Parent that Places Child at Risk and Inappropriate Discipline. The absence of these dynamics leaves a void in the family environment that prevents them from having a safe and healthy family dynamic that promotes well-being, and the ability to heal, grow, and recover.

Funding for this program will be discontinued in the Block Grant and sustained in the Needs Based Budget.

- **If a New Evidence-Based Program is selected, identify the website registry or program website used to select the model.**

The program is not new, but is identified as an Evidence Based Practice on the California Evidence Based Clearing House for Child Welfare with a rating of 1, indicating that it well supported by research and a relevance of medium for use with the child welfare population.

Complete the following chart for each applicable year.

	13-14	14-15
Target Population	Families with children exhibiting problematic behaviors and parents needing assistance with parenting strategies and techniques	Families with children exhibiting problematic behaviors and parents needing assistance with parenting strategies and techniques
# of Referrals	23	30-40
# Successfully completing program	20	35
Cost per year	90,759	Funded out of NBB
Per Diem Cost/Program funded amount	90,759	Funded out of NBB
Name of provider	Family Service of NWPA	Venango County Human Services

- **If there were instances of under spending or under-utilization of prior years' funds, describe what changes have occurred or will occur to ensure that funds for this program/service are maximized and effectively managed.**

During the past year, Triple P Positive Parenting was contracted to a service provider in the community. Through contract and program monitoring it was noted that the amounts on the monthly invoices did not correlate with the capacity and frequency of client contact that was expected. Additionally, there was concern for the quality of service and model fidelity. Numerous attempts by

the county to resolve these issues with the provider were made however were not able to be resolved. As a result, the county has determined that the service could be managed more efficiently and effectively from a fiscal and programmatic perspective if it were delivered internally by Venango County Human Services.

For each program being funded through the Human Services Block Grant, please provide the following information. The County may copy the below tables as many times as necessary.

Program Name:	Family Development Credentialing
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Please indicate the status of this program:

Status	Enter Y or N			
Continuation from 2013-2014	N			
New implementation for 2014-2015	N			
Funded and delivered services in 2013-2014 but not renewing in 2014-2015	Y			
Requesting funds for 2014-2015 (new, continuing or expanding)	N	New	Continuing	Expanding

- **Description of the program, what assessment or data was used to indicate the need for the program, and description of the populations to be served by the program. If discontinuing funding for a program from the prior FY, please explain why the funding is being discontinued and how the needs of that target population will be met.**

Family Development Credentialing is a strength based, family empowerment approach for front line workers in human services and in the community. It is a certificate program including classroom instruction and out of class assignments to obtain hands on skills for empowering families. Course after examination, includes the receipt of the credential as well 7 college credits from Temple University.

Funding is being discontinued due to ongoing challenges to recruit class participants, portfolio advisors, and instructors. The course requires a significant time commitment of approximately 6 months with classes offered every other week for one full work day per week. Agencies were reluctant to refer their staff to the program because they were not able to have them out of the office that frequently. This is a particular challenge for individuals who have to bill or report productivity.

- **If a New Evidence-Based Program is selected, identify the website registry or program website used to select the model.**

This is not a new program and it is not evidence based.

Complete the following chart for each applicable year.

	13-14	14-15
Target Population	Front line casework and provider staff	N/A
# of Referrals	0	N/A
# Successfully completing program	0	N/A
Cost per year	27,291	N/A
Per Diem Cost/Program funded amount	27,291	N/A
Name of provider	Venango County CYS	

- If there were instances of under spending or under-utilization of prior years' funds, describe what changes have occurred or will occur to ensure that funds for this program/service are maximized and effectively managed: N/A

DRUG and ALCOHOL SERVICES

This section should describe the entire substance abuse system available to county residents incorporating all supports and services provided through all funding sources, including state allocations, county funds, federal grants, HealthChoices, reinvestment funds, etc.

Venango County Substance Abuse Program (VCSAP) provides a broad array of services to the county. VCSAP provides prevention services to all local county school districts as well as to the general population. The program makes every effort to only implement evidence programming which follows fidelity. The prevention programs that are offered are: Too Good for Drugs, Project Alert, On Applebee Pond, Lead & Seed, Tobacco Education Group, Tobacco Awareness Program just to mention a few. The student assistance program is also monitored by VCSAP and this program offers intervention services such as: team consultation, pre-assessments for substance abuse as well as mental health, parent contact and evidence based groups such as CAST. The county provides screening and assessment through the Protective Intake and Crisis unit which is an integrated unit for mental health, children and youth services, aging and substance abuse. There are two licensed drug and alcohol outpatient clinics in the county that can serve any age group. It should be noted both outpatient providers do attempt to implement evidence based programming such as Relapse Prevention Therapy. Case management service is offered either through case coordination for those who need more time and assistance and resource coordination for those who need less time. The county also offers two Intensive Outpatient Programs and one of the two programs did have a wait list for a brief period of time. The most intensive service the

county can offer is non-hospital detox and rehab services. The local detox/rehab provider did report a wait list and capacity issues for the last three months, April-June. Funds are also available to help people in recovery for a short period of time for emergency shelter for reasons of homelessness and domestic abuse situations. VCSAP does have a Together We Can Prevention Coalition who teams with the DUI Advisory Board who is active in identifying the needs of the community as well as sponsoring community events. VCSAP also implemented an Overdose Drug Task Force which will begin to evaluate the needs of the county.

This overview should include:

1. Information regarding access to services;

All county residents have access to services following the intake and assessment process through the Protective Intake Unit in the county. An assessment can be conducted on the same day if needed, especially when an emergent care need has been identified. The county has a relationship with the local provider to begin emergent services as necessary.

2. Waiting list issues;

Up until the spring of 2014 there has not been a waiting list for any service across the spectrum of services with the rare exception of detox. The detox waiting list was addressed last year and since then the bed number has risen by 10. However, even with the increase in detox beds there still continues to be a wait list at times.

3. Coordination with the county human services system;

Venango County human services categorical department of Children and Youth Services, Mental Health and Developmental services, Area Agency on Aging, the Office of Economic Opportunity and the Substance Abuse Program had been organized in a "human services model" for 20 years. The County has had a long history of cooperative and collaborative work between the categorical human services during this tenure which has led to the success of enhancing the lives of families and individuals we serve. Efforts to more fully integrate the county Human Services system are described at the beginning of this document, and repeated herein to reduce redundancy. The entire Human Service staff meets once a month as group to discuss any local needs and concerns as well as provide updates to ensure everyone is working with the same information. The leadership team of all categoricals meet once a week to review the next steps to the integration as well as to review advances and barriers to the delivery of services.

4. Any emerging substance use trends that will impact the ability of the county to provide substance use services.

Alcohol, marijuana, and opiates continue to be the drugs of choice in Venango County. These three categories made up 93% of all assessments completed last fiscal year. There have only been a limited number of clients reporting use of synthetic drugs such as Spice, Bath Salts, and 25I-NBOMe. The use of these new synthetic drugs will continue to be monitored.

Target Populations

Provide an overview of the specific services provided and any service gaps/unmet needs for the following populations:

- **Older Adults (ages 60 and above)**

VCSAP served an estimated 27 older adults in the last fiscal year. Venango County serves the Older Adults by offering an array of prevention services as well as treatment options. In regards to prevention there is a significant effort to conduct presentations to area facilities on Gambling Addiction. A presentation is given about types of gambling and defining gambling addiction. The prevention program also provides prescription drug abuse presentations to the local senior centers that discuss drug abuse as well as safe handling of non-used prescriptions. Outreach is also given during these presentations in regards to where to find help with gambling but also substance abuse concerns. Older adults also have access to all screening/assessment, treatment options as well to case management and recovery specialist.

- **Adults (ages 18 and above)**

VCSAP served an estimated 426 adults in the last fiscal year. VCSAP offers an array of prevention activities as well as treatment options to the adult population of Venango County. Options include: Screening and assessment, Inpatient Non-Hospital, Outpatient, Intensive Outpatient, Emergency housing, Case management, Partial hospitalization and Recovery Services. Funding is tied to all of the above services and is dictated by the person's ability to pay and base dollars available. Block grant funding would be used for older adults, adults and transition age youth to support housing assistance. Funds are made available for emergency housing in a local homeless shelter as well as the Domestic Violence Shelter. Other block grant funds will assist with the traditional treatment needs of the county such as detoxification, inpatient services, partial etc.

- **Transition Age Youth (ages 18 to 26)**

VCSAP served an estimated 176 transition age youth in the last fiscal year.

In addition to the above programs mentioned, VCSAP also works with a local mental health provider who operates a Transitional Age program who regularly consults with the office. The mental health program uses a team approach to working with a transition age youth not only on mental health issues but also substance abuse, housing, and vocational.

- **Adolescents (under 18)**

VCSAP served an estimated 36 adolescents in the last fiscal year. In addition to the above mentioned prevention and treatment services, VCSAP also coordinates the Student Assistance Program through this office. Adolescent services include: in school services to help assist with substance abuse education, family issues, barriers to academics and postvention. The student assistance program liaisons have reported an increase in depression and suicidal ideation. This is supported by the 2013 Pennsylvania Youth Survey (PAYS). In Venango County, 37.3% of students reported that they felt depressed or said most days in the past 12 months. In addition, 20.4% reported that they considered suicide. Due to the strong correlation between depression and substance abuse we will continue to collaborate to address this issue. Venango County Court Supervision Services also provides underage drinking classes for those adolescents referred by the court system.

An identified a gap in the system is serving families with substance abuse issues, this need was identified through county efforts in relation to the systems of care movement. The numbers are high regarding the out of home placements due to parental substance use. The county hopes to increase supports by creating an Early Head Start Home Visitor who will focus on families with addiction concerns. In addition to the Early Head Start Home Visitors program, the creation of a family based team has been planned. They will work directly with at risk families who may have their children removed from the home.

There has been an increased need for Student Assistance Programing in the local school districts, the numbers have increased significantly in the past two years. The number of screenings completed increased from 161 in 2013 to 260 in 2014.

- **Individuals with Co-Occurring Psychiatric and Substance Use Disorders**

VCSAP served 6 co-occurring clients in the last fiscal year. However, this seems to be a current trend for Venango County. VCSAP has seen an increase in need for services for co-occurring psychiatric and substance use disorders. Block grant funds will be needed to enhance these particular programs in the year to come as the trend tends to be indicative of co-occurring demands.

- **Criminal Justice Involved Individuals**

VCSAP served 603 individual who were involved with the criminal justice system last fiscal year as well as 149 DUI offenders. These two sources accounted for 78% of all referrals. The majority of the offenders were referred on to services that included outpatient to residential programming. A specialized committee known as the re-entry committee which is a subset of the Criminal Justice Advisory Board has been working extensively on how to reduce recidivism into the county prison. The committee has identified several key areas such as lack of employment skills and drug and alcohol use as a common denominator. The committee will be working in the next year to identify programs to address these needs.

- **Veterans**

The SCA does not have any current data to analyze regarding current trends or needs for Veterans with Substance Abuse concerns. The county will add a tracking system in the next year to gather information.

- **Racial/Ethnic/Linguistic minorities**

The SCA does not have any current data to analyze regarding current trends or needs based on race or ethnicity. The county will add a tracking system in the next year to gather information.

Recovery–Oriented Services

Describe the current recovery support services available in the county and any proposed recovery support services being developed to enhance the existing system. Address any challenges in moving toward a recovery-oriented system of care in the county.

VCSAP has access to one recovery house known as Oxford House which is independently operated by the Oxford Foundation. Oxford started in the last fiscal year and currently houses 5 individuals who are in Substance Abuse Recovery. There is a choice of two Recovery Specialists with two different providers. However, one of the providers has not been able to successfully employ a full time specialist. The greatest challenge in supporting recovery –oriented systems comes down to the lack of funding to support any new initiatives and/or evidence based programming. There is a need in Venango County to have medication assisted treatment with some type of therapy support but the budget cannot handle the current need as stated.

HUMAN SERVICES and SUPPORTS/ HUMAN SERVICES DEVELOPMENT FUND

Describe how allocated funding will be utilized by the County to support an array of services to meet the needs of county residents in the following areas:

	Estimated / Actual Individuals served in FY 13- 14	Projected Individuals to be served in FY 14-15
Adult Services	225	225
Aging Services	440	490
Generic Services	445	450
Specialized Services	0	0

Adult Services: Describe the services provided, the changes proposed for the current year, and the estimated expenditures for each service provided.

Venango County Community Support Services (CSS) will provide transportation services to an estimated 65 individuals who are not eligible through CSS transportation or MATP transportation. This support will enable this population to access medical appointments, employment, shopping and transportation needs. The cost of transportation to adults is estimated to be \$2,000.

Home Delivered Meals are provided to homebound adults between the ages of 18 and 59 who are physically unable and have no support to prepare meals. This service assist in meeting individual's nutritional needs, improves overall health and fosters independence by enabling the individual to remain independent in the community. The County CSS projects to provide home delivered meals to 5 homebound adults in the 2014-15 FY at the estimated annual cost of \$3,350.00.

The County Housing Department will provide case management services to an estimated 135 homeless or near homeless individuals to assist them in securing rental assistance, shelter, and other community programs. Case management services will be geared to rapid rehousing and in assisting individuals in securing permanent, safe, affordable housing. The annual estimated cost of case management services to include salaries and benefits is \$31,550.00.

The County Housing Department will provide a Home Repair Chore Service (CHORE) program to approximately 20 individuals. This service will assist handicapped or disabled individuals between the ages of 18-59 who are in need of minor home repair. The provided services could include health and safety repairs, wheel chair ramps, porch/step/handrails, etc. The County will be working closely with the Mustard Seed Mission faith based volunteer organization that will be providing the labor for larger projects, i.e. wheelchair ramps, porch repair, etc. Specialized projects will be bid out through the County competitive bid process to local contractors. It is estimated that \$6,250 will be used to fund CHORE projects for adults.

Aging Services: Describe the services provided, the changes proposed for the current year, and the estimated expenditures for each service provided.

Venango County will provide a Home Repair Chore Service Program (CHORE) to approximately 60 older adults who are need of home repairs. This program will be working closely with the Mustard Seed Program to provide the labor for large projects such as wheel chair ramps, porch/step/handrails, etc. These services will be provided to the handicapped older adults and/or older adults that do not have the ability to make these repairs on their own. The County has allocated \$18,750 for CHORE services to older adults in Venango County.

Venango County will provide transportation through the County's transportation system to older adults who need transportation to dialysis, a senior activity center, or to other locations via the Shared Ride Program. An estimated 400 individuals will receive transportation support in FY 2014-15 at the cost of \$12,000 based upon prior year actuals.

Through the county wide needs assessment, it was determined that the older adult population needed additional services that could be provided through the County operated Senior Centers. \$25,000 has been allocated to bring additional services that could include estate and trust planning, computer usage, social activities for older adults, and to obtain professional volunteers to do seminars in the community on topics beneficial to older adults. Mini grants could also be awarded to community non-profit agencies to increase inter-generational opportunities for older adults.

Generic Services: Describe the services provided, the changes proposed for the current year, and the estimated expenditures for each service provided.

Information & Referral: Venango County CSS will provide telephone I & R service to an estimated 350 county residents requesting information pertaining to social service and local government agencies, matching client needs to local supports in FY 2014-15. The annual cost is estimated to be \$20,000.

The County will continue to fund the RIDE Transportation Program. This program provides transportation to residents served in the Human Service systems by partnering with volunteers and provider agencies. Transportation includes employment, medical appointments, and activities funded by the County. A projected 100 individuals will access the RIDE Program in FY 2014-15 at the annual cost of \$125,000.

The County will explore the creation of County Land Bank Program to make decent, affordable housing available to families and older adults in the County. It is estimated that \$30,000 will be needed for this effort.

The County has experienced a greater than average unemployment rate and many individuals are facing eviction from their homes. The County will allocate an additional \$42,500 for rental, utility assistance in order to keep people in safe, affordable housing. In order to obtain help, case workers will assist the family in the creation of a family plan to address budget concerns, employment options, other community assistance in the private sector, and public housing options available within the county. \$2,500 is

allocated for emergency shelter for homeless individuals. The County will allocate funds (\$10,000) to continue an employment pilot in collaboration with the local Vocational Training School to provide job training certificate programs for hard to place individuals.

Specialized Services: Describe the services provided, the changes proposed for the current year, and the estimated expenditures for each service provided.

No specialized services expected in 2014-15 year.

Interagency Coordination: Describe how the funding will be utilized by the County for planning and management activities designed to improve the effectiveness of county human services.

The County funds several positions that serve all human services categorical departments with block grant funds added to the HSDf budget. These include the HIPAA/Compliance Officer/Fraud, Waste, Abuse position, a half quality manager position, and the clinical manager position. The overlay of these positions across all categorical systems facilitates more effective collaboration between and among the units. The total cost of salaries and benefits for interagency coordination positions is \$100,992. Additionally, cross system trainings and provider functions/meetings are funded out of the HSDf fund at an estimated cost of \$22,000. Additionally, the vast rural nature of the County has made the need for high speed internet access a must. To that end it is estimated that \$72,000 will be needed to upgrade the current system to a standards that will enable more effective communication and collaboration among all parties that serve the Human Services system in Venango County.

If you plan to utilize HSDf funding for other human services, please provide a brief description of the use and amount of the funding.

Funds "allocated" to the HSDf fund by DPW total only \$68,900. As a result funds needed to address activities that fall under the HSDf category are insufficient. As a result block grant funds and county match are added to the HSDf budget for a total of \$523,892.00.

Venango County Human Services

Appreciative Inquiry Results

What our Consumers said.....

Consumer event was held on February 24, 2014.

Total Consumers in attendance: 26

- **Children & Families: 4 families**
- **Youth in Transition: 5**
- **Adult: 9**
- **Older Adult: 8**

Children & Families:

Awesome Service System:

- EHS &EI – extended age range
- IL extended support for college efforts
- Assigned individual for one-on-one support whenever needed – ongoing
- Follow up – after care, step downs in services
- Supportive church/community
- People caring about each other/helping each other

Goals: “Venango County Human Service will”:

- 1) Provide timely, individual, ongoing support to its customers – service linkage
- 2) Provide specific training and educational resources to children and families to be successful as individuals and family units
- 3) Plan and assist individuals to successfully transition into the next life phase with support

Youth in Transition:

Awesome Service System:

- No Poverty
- More Jobs/ Better Economy
- Less Substance Abuse
- Increase graduation rates
- More successful marriages/ Less single parents/ More families sticking together
- Small County but Mighty with lots of services
- Reduced crime
- Increase transportation
- More funding
- More variety of services for helping the needy, disabled and elderly
- Less hate and more cultural competency
- Free/ accessible healthcare

Goals: “Venango County Human Service will”:

1. Venango County Human Services will have permanent transportation program that works well and runs when needed.
2. Venango County Human Services will have more options for housing with less stringent guidelines for people with a past criminal record.
3. Venango County has services to meet the needs at every life stage, including Drop-In Centers for all ages and access to needed health care.
4. Venango County Human Services will increase funding for educational/ skills training leading to employment and collaborate with all employment services in the county. (Temp. services included)

Adults:

Awesome Service System:

- Found a job, be able to meet expenses and participate in “fun” activities
- Have more family oriented activities
- Several drop in centers and transportation to them
- Very caring and helpful providers
- More funding to cover all service needs
- More training for Peer Specialists
- LOTS of TRANSPORTATION
- More groups/ information and medications for MH diagnosis
- Free Cooking school

Goals: “Venango County Human Service will”:

1. Will include or have more family based activities
 2. Will have drop in centers for teens, transition age adults, adults and families
 3. Will have adequate, affordable, timely friendly transportation services
-

Older Adults:

Awesome Service System:

- Listen and Care about consumers
- No one “passes the buck”
- I have a voice in Venango County
- Services provided relieve stress
- Transportation to social events, grocery shopping, medical apts etc.
- Individuals contribute to cost of services as they are able
- Services are compassionate
- All facilities have wonderful good service, clean floors, and the staff treat everyone with respect
- Many support groups
- In-home services and socialization activities that improve the quality of life for older adults
- Is a community that wants every individual to know their self-worth
- Older Adults feel important in Venango County

Goals: “Venango County Human Service will”:

1. Venango County Human Services will provide adequate, affordable, timely transportation services
2. Venango County Human Services will utilize community members gifts, talents, resources in a collaborative, compassionate way therefore decreasing the need for formal supports.
3. Venango County will continue to be a support system to older adults in order to allow them to remain independent.

What our Providers said.....

Provider event was held on March 6, 2014.

Total Providers in attendance: 40

- **Children & Families: 16**
 - **Youth in Transition: 5**
 - **Adult: 13**
 - **Older Adult: 6**
-

Children & Families:

Awesome Service System:

- Online database that lists services by risk factors, income, etc.
- Dad mentoring program – giving back
- Change in perspectives – community involved
- Community revitalization
- Well-connected communities
- Enough time for collaboration
- Service is approached from a trauma-informed perspective
- No gaps in services –provider choice

Goals: “Venango County Human Service will”:

1. Provide the foundation for renewed and strengthen family relationships (outlets and opportunities)
 2. Have non-adversarial community collaboration and communication
 3. Offer a continuum of services (evidence based) that meet assessed needs
-

Youth in Transition:

Awesome Service System:

- Inclusive
- Efficient
- No one turned away- services/funding for everyone
- Systems collaborate from step one, are effective and efficient (ex. Court system, jail, probation/parole, services)
- More jobs/ training programs which will decrease welfare usage.
- Home renovation/ rehabilitation training program (like Habitat for Humanity for this population)
- Good Communication
- Everyone has potential/ purpose
- Individuals have direction and financial support to “Live the Dream”
- Counseling/ Mentoring
- Accountability
- Tough Love

Goals: “Venango County Human Service will”:

1. Venango County will move from a punitive to a rehabilitation model when dealing with youth in transition.
2. Venango County community shares the same philosophy (same vision) inclusive of all sectors.
3. Venango County has opportunities for youth in transition including job opportunities, leisure activities, training and education.

Adults:

Awesome Service System:

- Venango County listen and values unique ideas
- Venango HS has effective/ efficient services from birth to death
 - acquisition/ monitoring/ extinction(success)
- Small town Values
 - Know and support your neighbors
 - Care about each other
- Work well with faith-based community i.e. Mustard Seed Mission
- Collaboration /Teamwork
- Shared vision among Venango County HS and providers
- Cross system collaboration through life spans / SOCs
- Provider education fostered by Venango HS
- Transparent view inclusive of all stakeholders
- People are having more success in their lives.

Goals: "Venango County Human Service will":

1. Venango County Human Services has adequate transportation available to support the needs of all residents
 2. Venango County Human Services has established collaboration, communication, cooperation within all professional and community services and supports including informal/family supports
 3. Venango County has a cross system network information center that identifies funding and available services to providers and the community.
-

Older Adults:

Awesome Service System:

- Consistent and effective communication in Venango County across services and systems
- A software system that would assist with the communication as well as match the needs of Older Adults with the assets/resources available in the community. This system would be needs as well as strength based. Opportunities for mentoring, crafts, art, volunteering etc. would also be in the system.
- Flexible use of money – unlimited funding
- There is an appreciation for culture and heritage

Goals: "Venango County Human Service will":

1. *Venango County Human Services will continue to access resources that assist in reducing barriers to services (mustard seed mission, block grant, foundation funding).*
2. *Venango County Human Services will enhance access and awareness of resources and services through technology.*
3. *Venango County will create opportunities to enhance the quality of life for Older Adults (senior centers, volunteering, churches, activities etc.)*

What the County Case Management/ PIC Staff said.....

Staff event was held on March 19, 2014

15 Case Management staff from across all HS departments attended.

Awesome Human Service System:

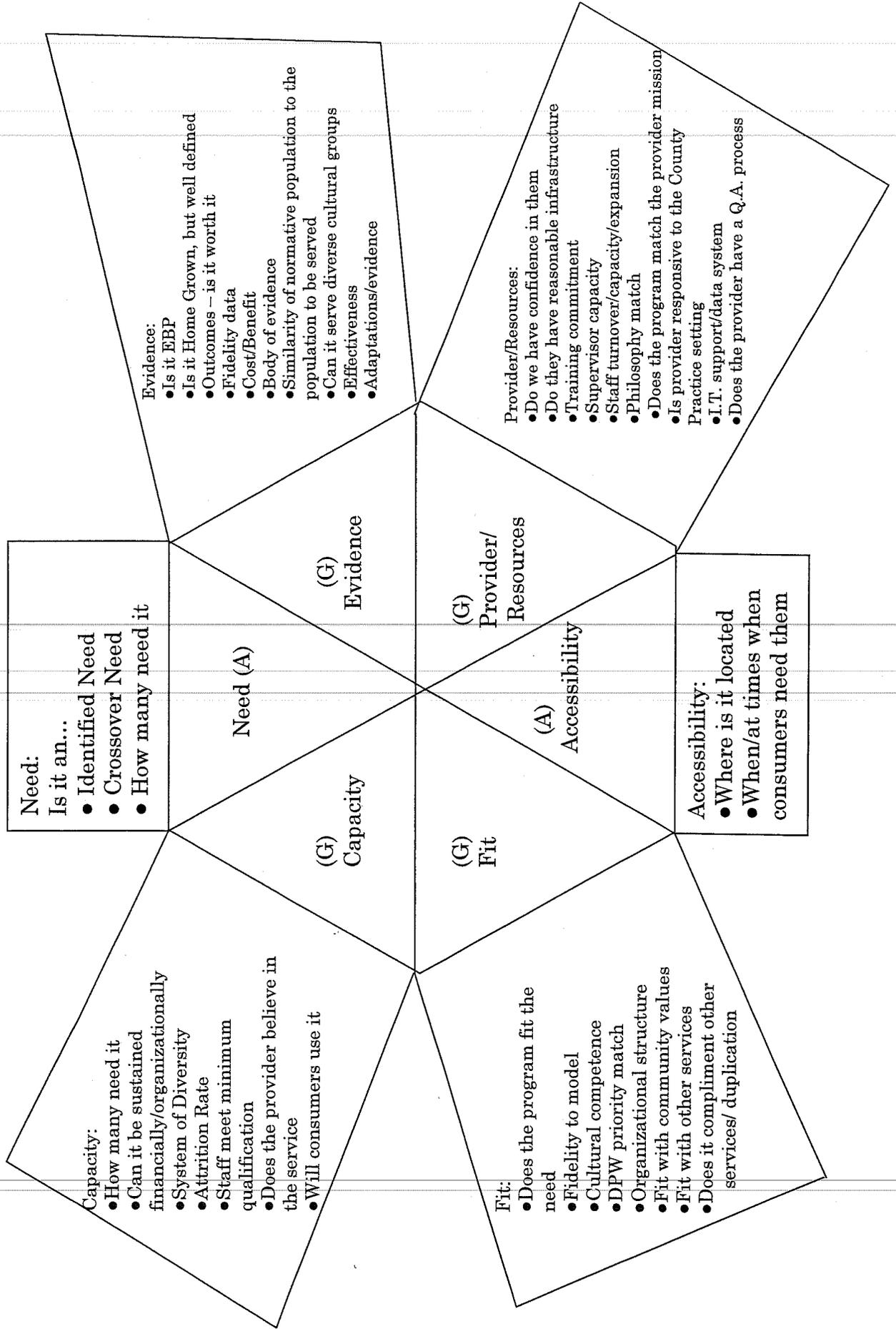
- Individuals/ families have a rapid attachment to services and supports
- Services flows from one to another as needs change also with our providers
- We use a “wrap around” approach to service delivery
- Our office has excellent business practices
- We have less restrictions and guidelines
- Flexible or unlimited funding to meet need
- Less Substance Abuse
- We have little or no staff turnover
- Our individuals/ families have a “point person” throughout their services
- Staff and individuals/ families are familiar with each other

Positive Goals for Venango County Human Service System:

1. Venango County Human Services provides services and supports to individuals/families in a timely manner without barriers.
2. Venango County has safe, adequate and affordable housing available to individuals/families without access barriers.
3. Venango County has a transportation services that meets the needs of all individuals/ families without barriers.

**Service Mapping Retreat
12/27/13**

The Hexagon Tool



Service Review

Name of Service:

Date:

Provider:

1. Brief Description of Service:

2. What level of acuity/risk does it serve?

3. What needs does the service address?

4. What is the target population?

5. Is it a mandated service?

6. Ages served?

7. How many does it serve?

8. How much does it cost (based on?):

9. What is the funding source?

10. How many participants does the program need to succeed?

5 Point Rating Scale: High = 5; Medium = 3; Low = 1. Midpoints can be used and scored as a 2 or a 4.			
	High	Medium	Low
Need			
Evidence			
Provider/Resources			
Accessibility			
Fit			
Capacity			
Total Score			

VENANGO COUNTY: ADULTS

Service Map

																							VERY HIGH																
																							HIGH																
																							MODERATE																
																							LOW																
PREVENTION							Case Management	Peer Recovery Specialist	Pre-Voc	Home and Community Habilitation	DBSA	Employment Supports	Mental Health Outpatient	Drug and Alcohol Outpatient	Drop In Center	Mobile/Site Based Psych Rehab	Mobile Meds	Psychiatrist/ Psychologist	Partial Hospitalization	Housing/ Permanent & Supports	Emergency Housing	Short-Term Behavioral Health Hospitalization	Rep Payee	Detox and Rehab	Long Term Structured Residence (LTSR)	Long Term Behavioral Health Hospitalization													
SERVICE	Food Pantry	Support Groups	Transportation	Drug and Alcohol Prevention	Fatherhood Initiative	Family Group Decision Making																																	
AGENCY	Salvation Army - Oil City & Franklin, Community Services of Venango County, Associated Charities, Clintonville Food Pantry, Venango County CSS	AA/NA etc...	RIDE County, MATP, Go Bus	Family Service and Children's Aid Society	Family Service and Children's Aid Society	Child to Family Connections	BSU	Family Services and Children's Aid Society & Turning Point	VTDC	Family Service and Children's Aid Society VTDC & UCP	The Pointe	WSA, UCP, VTDC, ARC of Clarion & Venango, PA, Fried Goodwill, OVR & Community Services	Paoliets, Regional Counseling Center, Rural MH, Independent Therapists	Family Service and Children's Aid Society	The POINT, The ARC, Turning Point	Regional Counseling Center, Challenge Center	Regional Counseling Center	Independent Prescribers, Regional Counseling Center, Private Practice	Regional Counseling Center	CSS, Oxford House, FWL/VTDC, Sugar Valley Lodge, HUD	Sugar Valley Lodge, V-Teach	UPMC, Sharon Regional	Regional Counseling Center/BSU	Turning Point	Irene Stacky, Friedshp Bridge, Cross Roads	Warren State - Long Term													
BRIEF DESC.	Food Distribution, Free lunches Program	Informal support in community	Transport in/out of county and after hours	Community based information dissemination, education, and activities	Workshops and activities aimed to strengthen and develop healthy relationships between children and fathers	Engagement practice for involving families in the service planning process	Help with connecting to community resources	Someone in recovery who helps navigate the systems	Sheltered Employment Mobile Work Crews	In home service addressing cleaning, organization, budgeting, pet care	Support group for depression and bipolar	Job Coaching, Job Search, Job Readiness	Counseling on a weekly or monthly basis	Counseling as needed for substance abuse	Pro-social activity day center	Daily living skills, and assistance in community, shopping, transportation, etc.	Assistance in home helping with medications	Testing, Evaluation, Medication Management, Referral	Intensive structure day long mental health treatment	Permanent housing, rental assistance supports	Emergency shelter short stay	Stabilization on Secure Unit	Manage monies on behalf of a person	Inpatient stay to detox and rehab	Highly structured therapeutic mental health treatment facility	Hospitalization can be long term													
AGE GROUP	All	All	All	No Age Restrictions	No Age Restrictions	No Age Restrictions	No age restriction	18+	18-60	No age restrictions	18+	Ages 16 - 60	No Age Restrictions	No Age Restrictions	TAY/Adults	TAY/Adults	All	TAY/Adults	18+	18+	TAY/Adults/Older Adults	All	All	TAY/Adults/Older Adults	18+														
CAPACITY	unlimited	unlimited					Unlimited	25	unlimited	25	unlimited	unlimited	unlimited	unlimited	unlimited	15	Unlimited	20	unlimited	unlimited	Unlimited		32/28	2 per year	unlimited														
SERVICE TYPE	Mental Health, Intellectual Disabilities, Substance Abuse, Children Youth and Family Services, & Aging	Substance Abuse Programs, Mental Health, Intellectual Disabilities, and Aging	Children, Youth and Family Services, Community Support Services, Substance Abuse Program, Mental Health, Intellectual Disabilities, Aging	Substance Abuse Program	Children Youth and Family Services	Children, Youth and Family Services	Children, Youth and Family Services, Community Support Services, Substance Abuse Program, Mental Health, Intellectual Disabilities, Aging, ESG & HUD	Substance Abuse Programs, Mental Health	Intellectual Disabilities & Mental Health	Children, Youth and Family Services, Intellectual Disabilities, Mental Health & Aging	Mental Health	Intellectual Disabilities, Mental Health, Substance Abuse, Aging	Mental Health	Substance Abuse Programs	Mental Health Substance Abuse	Mental Health	Mental Health	Mental Health, Intellectual Disabilities, Substance Abuse, Children, Youth and Family Services, Aging	Mental Health	Children, Youth and Family Services, Mental Health, Intellectual Disabilities, Substance Abuse, Aging	Mental Health, Intellectual Disabilities, Substance Abuse, Aging	Mental Health	Children, Youth and Family Services, Intellectual Disabilities, Mental Health	Substance Abuse Program	Mental Health	Mental Health													

**Proof of Publication in The Derrick
UNDER ACT NO. 587, APPROVED MAY 16, 1929**

STATE OF PENNSYLVANIA

ss:

COUNTY OF VENANGO

Carla Sheatz, of Venango Newspapers, of the County and State aforesaid, being duly sworn, deposes and says that THE DERRICK, newspaper of general circulation published at Oil City, Pa., County and State aforesaid was established in 1871, since which time THE DERRICK has been regularly issued in said county, and that the printed notice or publication attached hereto is exactly the same as printed in the regular edition and issue of the said THE DERRICK on the following dates, viz:

18th of June, 2014

Affiant further deposes that she is authorized by VENANGO NEWSPAPERS, agent for said THE DERRICK to verify the foregoing statement under oath, and affiant is not interested in the subject matter of the aforesaid notice or advertisement, and that all allegations in the foregoing statements as to time, place and character or publication are true.

COPY OF NOTICE OF PUBLICATION

Carla Sheatz

Sworn to and subscribed before me this
19th day of *June*, 2014

Michelle M Schwab

NOTARIAL SEAL
Michelle M. Schwab, Notary Public
Oil City, Venango County, Pennsylvania
My Commission Expires December 08, 2014

PUBLIC NOTICE
The Venango County Human Services will hold public hearings on Thursday, June 26, 2014, starting at 4:30 p.m. to 5:30 p.m. in Conference Room 465 at the Troy A. Wood County Human Services Complex located at One Dale Avenue, Franklin, PA 16323 and on Monday, June 30, 2014, from 12:00 p.m. to 1:00 p.m., at the Atlantic Avenue United Brethren Church, located at 160 Atlantic Avenue, Franklin, PA 16323. The hearings are to present and review the Human Services Block Grant plan

STATEMENT OF ADVERTISING COST

Venango Co. Mental Health #3581210
1 Dale Avenue
Franklin PA 16323

The VENANGO NEWSPAPERS, Dr.
Agent for The Derrick
For publishing the notice or publication attached
hereto on the above dates 146.50
Probating same 11.00
Total 157.50

Publisher's Receipt for Advertising Costs

VENANGO NEWSPAPERS, agent for THE DERRICK hereby acknowledges receipt of the aforesaid notice and publication costs, and certifies that the same have been duly paid.

By _____

**Proof of Publication of Notice in THE News-Herald
UNDER ACT NO. 587, APPROVED MAY 16, 1929**

STATE OF PENNSYLVANIA

ss:

COUNTY OF VENANGO

Carla Sheatz, of Venango Newspapers, of the County and State aforesaid, being duly sworn, deposes and says that The NEWS-HERALD, newspaper of general circulation publishing at Franklin, Pa., County and State aforesaid, was established in 1878, since which time THE NEWS-HERALD has been regularly issued in the said County, and that the printed notice of publication attached hereto is exactly the same as printed in the regular edition and issue of the said THE NEWS-HERALD on the following dates, viz:

18th of June, 2014

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Venango County Human Services to hold public meetings, resource fair

From staff reports

The Venango County Human Services department will hold a series of events to increase awareness of the human services available in the county.

Two public meetings will be held to provide an update on the county's human service block grant plan, one at 4:30 p.m. today at the Troy A. Wood Human Services Complex at 1 Dale Ave. in Franklin, and the second at noon Monday at the Atlantic Avenue United Brethren Church, located at 160 Atlantic Ave. in Franklin.

In 2012, Venango was among 20 counties selected by the state for participation in a pilot program testing out block grant funding for human services.

Under the block grant the county has integrated previously separate human services departments — such as Mental Health & Developmental Services, Substance Abuse, Area Agency on Aging, Children and Youth Services and the Office of Economic Opportunity — into a unified human services delivery system with a single point of entry for those seeking services. It has also integrated its housing programs from those previous departments into a single unit, which now operates the Venango County Housing Authority.

The county spent the first year and a half under the block grant funding concentrating on the reorganization of the human services around the one-door philosophy and shifting its approach from the tradi-

tional disability model to Systems of Care. That model places the focus on the populations served — children and families, adults, older adults, and youth in transition (ages 18 to 25) — and their needs.

More recently, the county turned its attention to “service mapping” — making sure the services offered are the ones that are needed.

The results of that service mapping effort will be presented at Monday's meeting, which will begin at noon with the block grant plan update, followed at 1 p.m. by a presentation of service graphs, charting the available services for each of the populations served. At 2:30 p.m., the county's service providers will participate in a resource fair and provide pamphlets and other materials explaining their services.

Venango human services plan advances Administrator details achievements of program at public meeting

By SHEILA BOUGHNER
Newsroom.TheDerrick@gmail.com
Staff Writer

Venango County is moving ahead with the transformation of its human services under block grant funding from the state.

The county's human services administrator Jayne Romero provided an update on the county's block grant plan in a public meeting Mon-

day at the Atlantic Avenue United Brethren Church.

In 2012, Venango was among 20 counties selected by the state for participation in a pilot program testing out block grant funding for human services.

Under the block grant the county has integrated previously separate human services departments — such as Mental Health & Developmental Services, Substance Abuse, Area

Agency on Aging, Children and Youth Services and the Office of Economic Opportunity — into a unified human services delivery system with a single point of entry for those seeking services. It has also integrated its housing programs from those previous departments into a single unit, which now manages the Venango County Housing Authority.

The county has also shifted its approach away from the traditional dis-

ability model to one focused on the populations served — children and families, youth in transition (ages 18 to 25), adults and older adults.

Accomplishments

Romero noted achievements during the past year under the block grant.

They include:

■ The opening of the Polk Personal Care Home, a 15-bed enhanced personal care home, in May

The county purchased the former Polk Elementary School for \$250,000 in 2013 and transformed the 25,000-square-foot building at 196 Church St. in Polk Borough into the personal care home for former residents of Sugar Valley Lodge. The move resulted in smaller resident populations at both facilities.

Romero said the county will continue to try to get people into smaller settings.

See VENANGO, Page 8

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Venango

Continued from Page 1

■ The creation of a transportation pilot program known as the RIDE Program, which partners with volunteers and provider agencies to provide transportation to county residents served by the human services system. The program started in late fall of 2013, and to date, has provided 623 rides to approximately 95 individuals, Romero said.

■ The creation of a home repair and chore service, known as CHORE, to assist seniors or

those with disabilities with minor home repairs including health and safety repairs, wheel chair ramps, handrails and more

The county is partnering with Mustard Seed Mission, a faith-based volunteer organization, which provides the labor for those projects not requiring the services of a licensed contractor. During the past year 71 households were served through the program, Romero said.

■ The purchase of two suicide-prevention programs for use by the Student Assistance Programs at local school districts

Romero said all four local school districts plan to implement the programs

during the coming year.

■ A pilot program in conjunction with Venango Technology Center for providing employment skills training in four areas for people incarcerated at the Venango County jail

The program will provide 30 to 40 hours of training to the inmates in food service, maintenance, janitorial work and office support, and when they complete the training, they will receive a certificate of completion.

They will also be able to earn an internship certificate for completing community service hours in one of the four areas.

The aim of the program is to help reduce recidivism by

improving the employment outlook for inmates.

The skills training will begin in July, Romero said.

■ The expansion of the Truancy Outreach Program from two to all four county school districts

The days of truancy at the four school districts declined 17 to 57 percent, for an average reduction per district of 36 percent, Romero said.

Filling gaps

During the past year, the county turned its attention to "service mapping" — making sure the services offered are the ones that are needed, she said.

The results of that effort were

presented Monday in the form of charts showing the services available for each of the four age groups served by the county.

The effort also identified various gaps in service that the county would like to fill. It also revealed the need to expand some programs and eliminate others.

Identified needs range from additional parenting supports and housing supports to more programming for families with addiction issues.

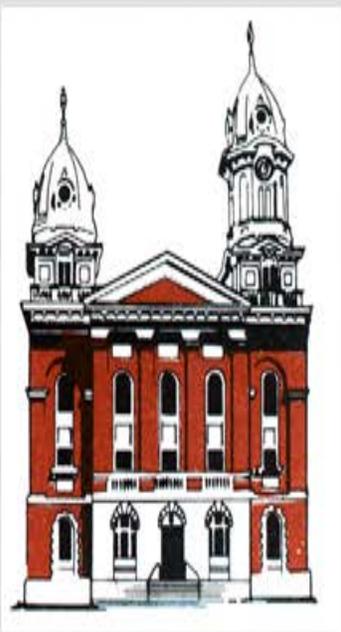
The county has developed a variety of strategies for filling those gaps. Some of those efforts are included in the budget for the coming year and others are proposed if the

funding becomes available.

Because the state has not yet passed its budget, if the county's human service block grant budget for the coming year is not yet finalized, she said.

The estimated block grant budget for fiscal year 2014-15 is \$5,079,292, she said. That total includes a county match of \$279,830.

Romero provided a tally of county residents served under the block grant during the past year. They included 2,558 children and families; 742 youth in transition; 2,472 adults; and 2,877 seniors, for a total of 8,649, roughly 16 percent of the Venango County population.



VENANGO COUNTY HUMAN SERVICES

2014-15 BLOCK GRANT PLAN



VENANGO COUNTY HUMAN SERVICES 2014 – 2015 BLOCK GRANT PLAN

Introduction

The Block Grant opportunity has served as the catalyst for the overall redesign of the Venango County human services system, resulting in full-scale integration of its services and system management operations. While the County continues to work within the regulatory parameters of the traditional categorical systems that make up the County Human Services department (i.e., Area Agency on Aging, Children and Youth Services, Mental Health and Developmental Services, the Substance Abuse Program, and a variety of programs collectively managed by the Community Supports Services unit funded through DCED, MATP, HAP, HUD, CSBG), it is actively moving away from disability oriented systems of care and towards systems based on Life Stages

A System of Care (SOC) Committee has been developed to support each of the four life stages. The committees first convened in January of 2013 and have continued to evolve for the past year 18 months. Committees are comprised of 1/3 stakeholders, 1/3 professionals and 1/3 non-traditional partners. This arrangement ensures that all stakeholders have a voice in the planning process. Representatives from each of these three groups, from each of the four SOC committees, comprise an overall SOC Steering Committee. (See Illustration Below)

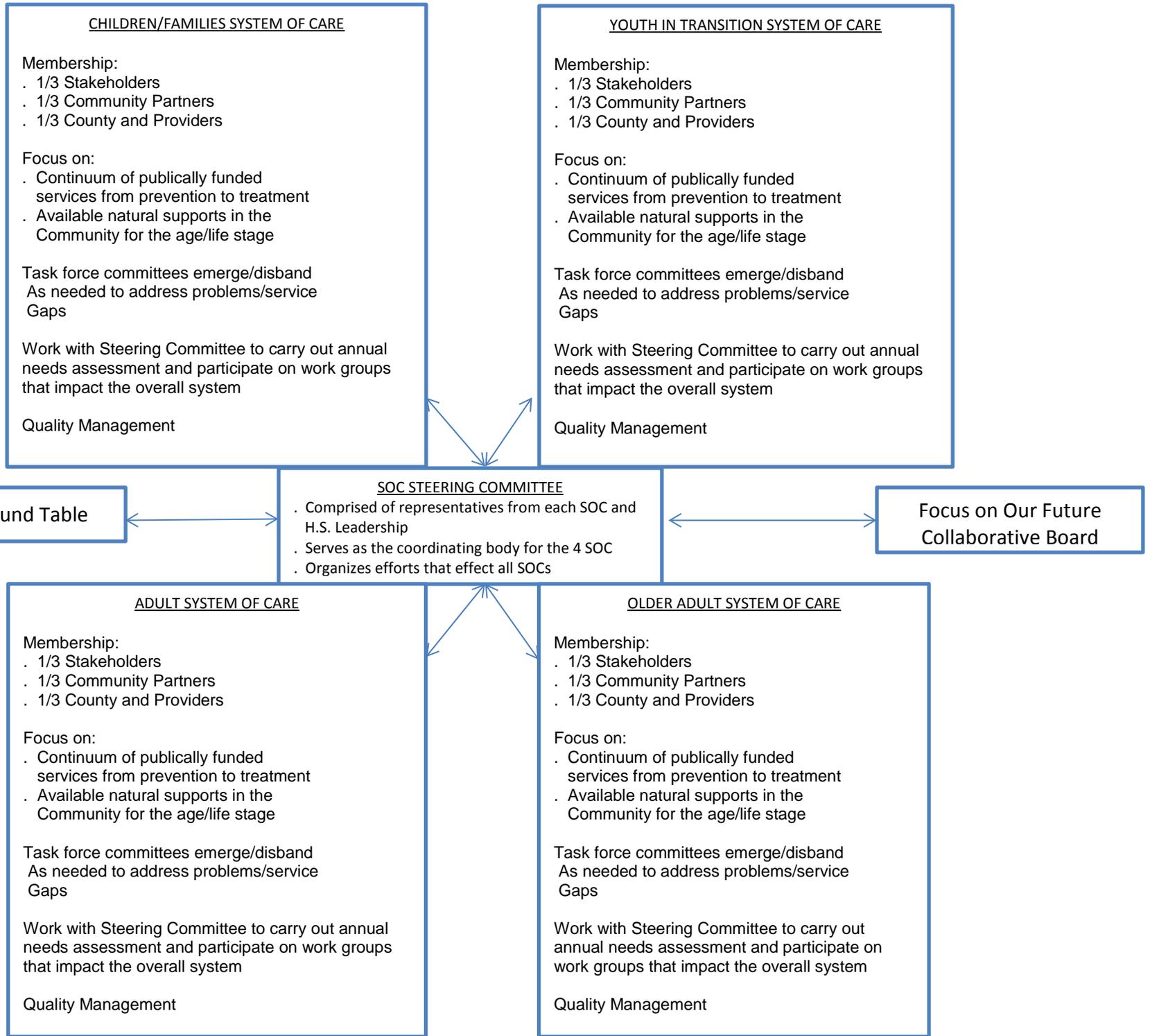
Work efforts within the County human services system have been segregated into three discrete work areas: 1) service delivery (case management, intake, protective services, several directly delivered services, and crisis management), 2) system management (planning, budgeting, reporting, provider monitoring), and 3) fiscal operations (which serves both service and system areas). As part of the service delivery area, the county boasts an integrated intake, protective services and crisis management unit, referred to as the PIC Unit (i.e., Protective, Intake, Crisis Unit). This is often referred to as the County's one door access to services. In addition, the County Human Services Department has taken on management of the County Housing Authority, as part of its integrated housing unit. County transportation services are managed through the Human Services Department as well.

Senior managers within the Human Services Department serve as categorical directors (i.e., children and youth, mental health/developmental services, etc....) and/or System of Care Life Stage directors. These managers report to the Human Services Administrator, who in turn reports directly to the Venango County Commissioners.

Human Services Outcomes/Goals:

1. Individuals/families heal, grow, and recover.
2. Individuals/families are safe and secure in the least restrictive setting.
3. Individuals/families receive services that are demonstrated to be appropriate, cost effective, accessible and meet an assessed need.

Systems of Care Organizational Structure



Progress/Achievements for Year Two of the Block Grant

A number of plans were identified for year two of the Block Grant. Below is a summary of the progress made on the plans that were identified.

- The county has continued to refine efforts to integrate its entire human services system. Particular attention has been focused on the integrated intake, protective services and crisis management unit, referred to as the PIC Unit. Specifically, human resource policies were modified or implemented to stabilize the work force in the PIC unit. Additionally, quality assurance/monitoring efforts were initiated to better ensure compliance with the regulations of the categorical systems served by the PIC Unit.
- Venango County has fully integrated its housing programs into one cohesive unit inclusive of the Venango County Housing Authority. This integration provides individuals/ families with access to all low income housing services available within the Human Services system. This arrangement better ensures that needs are identified and that the most appropriate supports are accessed for individuals served.
- The ‘Polk Personal Care Home,” operated by Sugar Valley Lodge, opened in May 2014. This 15 bed Enhanced Personal Care Home serves individuals with a diagnosis of ID and MH that require an increased level of independent living support. The addition of this facility allowed the county to move 15 individuals from a 71 bed facility to a smaller home. A bus route has been developed to include this location so that the residents can have easy access to activities in town. In addition they will have the opportunity to interact with the community on the grounds of the facility as a ball field and fishing stream remains open for community access.
- The County used the flexibility of the Block Grant to implement and continue to fund the RIDE Program transportation pilot. This program has provided transportation to residents served in the Human Service systems by partnering with volunteers and provider agencies. Prearranged transportation has included employment, medical appointments, and activities funded by the County. Although the program got off to a late start (i.e., late autumn, 2013), 623 rides have been provided to approximately 95 individuals, year to date, ninety percent of which are for employment transportation. In addition, 40 trips a month are utilized by the Effective Safe Parenting Group as well as trips to bowling and movies and other prevention events sponsored by Human Services.
- The County Housing Department has implemented the Home Repair Chore Service program (CHORE) during the past year. This service assists aging, handicapped or disabled individuals who are in need of minor home repair. The provided services include health and safety repairs, wheel chair ramps, porch/step/handrails, etc. The County partners with a faith based volunteer program, Mustard Seed Mission, which provides the labor for larger projects. Repairs beyond the scope or

capacity of Mustard Seed Mission are referred to licensed contractors. Year to date, over 71 households have been served through the CHORE program.

- Venango County Human Services initiated the “Employment Analysis Workgroup” in February 2014. The goal of this group is to identify gaps and needs related to employment across all SOC life spans, recognize best practices and develop strategies to address barriers of job seeker and employers. This Workgroup has met on four occasions in 2014 and plans to meet on a quarterly basis going forward. This group is comprised of stakeholder representation from the PA Office of Vocational Rehabilitation; Oil Region Alliance – Economic Development; PA CareerLink; Area Providers; Keystone SMILES/AmeriCorps; Consumer Stakeholders; Venango County United Way; Keystone Community Education Council; Workforce Investment and County staff. The Workgroup has developed the following goals: 1) increase knowledge of Employment Services/ Supports for case managers, providers and most importantly, job seekers. (What programs are out there?, Who do they serve?, What is the eligibility?), 2) education of supported employment and county employment supports to area employers, and 3) reduce substantial barriers encountered by jobseekers with involvement in the justice system which effects getting a job, obtaining housing and training opportunities, etc. Additionally, the networking and relationship building that has developed as a result of the Workgroup has begun to make an impact on more timely employment supports being provided to consumers and the system as a whole.
- “Knowledge of supports and services available to individuals and families” continues to be identified as a need. This past year Venango County hired an employee to develop a web site and I & R materials, however due to the expansion of the Housing Unit, this staff was re-assigned to full time housing efforts. As a result, late in the fiscal year, the County contracted with an individual to assist with the development of the service chart graphs (described herein) and build a comprehensive web site for the human services system. This work will continue in FY 2014-15.
- Block grant funds were utilized in a variety of ways for suicide prevention and awareness activities. A media campaign, which included billboards placed at three locations throughout the county and a PSA at the local movie theater, were utilized for community awareness. The movie theater PSA ran twice before every movie at The Movies at Cranberry from February through June. The local Community Support Program, which includes community stakeholders with mental illness, assisted in the phrasing and selection of these outreach efforts. Funds were also used to purchase suicide prevention supplies such as wallet cards, magnets, and pens. Local school district efforts aimed at suicide prevention were supported by the purchase of evidenced based programs for implementation in the districts by Student Assistance Program (SAP) Liaisons. These included both the C.A.S.T. and S.O.S. programs. The C.A.S.T. program (Coping and Support Training) was purchased and administered in three school districts with the fourth scheduled to start next school year. The C.A.S.T. program is a school-based small work group

program that emphasizes three primary goals: to decrease emotional distress and suicide-risk behaviors, increase 'drug use control'; and increase school performance. A total of 8 groups were held during the 2013-14 school year and 45 students attended. S.O.S. (Signs of Suicide Prevention) is a program that teaches students how to identify the symptoms of depression and suicidality in themselves or their friends, and encourages help-seeking through the use of the ACT technique (Acknowledge, Care, Tell). Three versions of the S.O.S. programs were purchased. These included the High School, Middle School, and Self Injury Programs. All four area school districts plan to implement this program within the next school year. In addition to these programs, funds were also utilized for a Student Assistance Program refresher training attended by all four school districts.

- The PA Child Welfare Demonstration Project was implemented in Venango over the past year. The Assessment Phase, inclusive of CANS and FAST assessment and ASQ screening tool are now used for treatment planning within the family engagement model of Family Group Decision Making. This change of practice is intended to impact out of home placement rates.
- The Venango Recidivism/ Re-entry Subcommittee continued its focus on identifying effective supports for incarcerated individuals. A partnership with Venango Technology Center was created to design and implement a pilot employment skills training program for County Prison inmates. The pilot takes advantage of community services work currently being carried out by inmates. The pilot includes a training program of 30 to 40 hours, in the areas of food service, maintenance, janitorial work, and office support. Once the inmates complete the training aspect of the program they will earn a certificate of completion. Additionally, they will be able to use time spent in community services in one of the four areas identified above, to earn an "internship" certificate. The training aspect of the program will be implemented in early July, 2014.
- The Truancy Outreach Program was expanded from two to all four county school districts. Days of truancy reduced from 17% to 57% among the four school districts. The county wide average reduction per district is 36%. This program is especially well regarded by the school districts and the County Court system.
- The Venango County AAA conducted an extensive Senior Center Survey to identify strengths and areas for improvement. A total of 213 surveys were returned from Senior Center participants, local Hi-Rises, Home Delivered Meal consumers, Area Churches and Community Agencies. Of the total of 213 responses received; 103 were from individuals who currently attend centers and 110 from those that do not. Of those who attend the Centers 49% indicated they would like more activities, 8% would like to see more staff support, 8% would like improvements related to the meals, 8% would like to see more advertising to get more people to the centers, and 12% would like to see changes or upgrades at the facilities. Of the 110 individual who do not attend a center, approximately 40 % indicated they are interested, or might be interested, in attending. Outcomes of this survey led to the

funding of a pilot program designed to integrate seniors into a multigenerational community center. Additionally, changes to transportation promotional materials have been made to better communicate the availability of low to no cost transportation for seniors to centers and other venues.

County Planning / Needs Assessment Process:

In February 2014, the System of Care Steering Committee agreed on a three-fold approach to needs assessment for the 2014-2015 block grant process.

1. *Appreciative Inquiry*
2. *Services Mapping*
3. *County Indicator Data*

1. Appreciative Inquiry

Appreciative Inquiry is an evaluation/ assessment approach that focuses on identifying what is working well, analyzing why it is working well and then doing more of it. Venango County Human Services held three Appreciative Inquiry sessions in the spring of 2014. Separate events for consumers, provider and Human Services Case management staff were offered.

The 3 most common themes identified through Appreciative Inquiry across the SOC Life Spans include:

1. Increased opportunities for all life spans that include: employment, housing, leisure activities, training & education
2. Adequate Transportation available to support the needs of all residents
3. Services and supports are provided to individuals/ families in a timely manner without barriers

2. Service Mapping

In Fiscal Year 2013-14 Venango County Human Services Leadership staff embarked on an extensive Service Mapping Process.

In the initial phase of the process each System of Care (SOC) group identified the core needs of their populations/ sub populations and those needs that “crossed-over” more than one life stage. These needs were then compared against Maslow’s Hierarchy (Physiological, Safety, Social, Esteem and Self-Actualization) for each SOC Life Stage. Additionally each SOC group defined the parameters of an “ideal” system; the system the county would have in place if there were no funding limitations.

Phase two involved an extensive review all contracted services providers.

Finally, the services that existed were “mapped” to the identified needs, the needs depicted on Maslow’s Hierarchy, and the “ideal” system.

The results of this process, distinctly showed the need to right-size programs where duplication and underutilization was found and also to expand or implement services where an obvious gap or need existed.

Most Common Gaps/ Needs Across All SOC Life Spans based on Service Mapping
<ul style="list-style-type: none">• Clearly defined pathways for timely service access• Transportation• Parenting Supports• Supports to consumer who are incarcerated or have a criminal history• Increased support in schools (Student Assistance Program, School Based Mental Health Services)• Increased supports to families with addiction issues• Housing Supports – all types• Assistance with daily living skills and accessing healthcare services• Increased educational/skills training opportunities• Increased social activities

In the final phase, leadership teams developed service grids/ guides specific to each System of Care. Services are ranked based on four levels of intensity: Prevention, Low Risk/Need; Moderate Risk/ Need; High Risk/ Need and Very High Risk/ Need. These resources will be provided to case management and support staff as a guide to assist in linking individuals and families to the most appropriate level of care and desired outcome.

4. County Indicator Data

Venango County Human Service, through its ongoing quality improvement process tracks numerous indicators across its life stages and traditional categorical systems. A review of this data herein would be lengthy and steer the dialog of this effort in a unintended direction. That said, “problem indicators, (i.e., those that need a performance improvement plan) or indicators that are currently part of a performance improvement plan were referenced in completing the planning process.

Summary of 2014-15 Block Grant Plan

The information that follows presents the estimated Block Grant funding to be received in Venango County, the services that will be purchased with the funds available (see “services available/purchased chart” below), and a review of the specific gaps identified through the needs assessment/planning process along with actual and proposed strategies for addressing identified gaps (see Gaps/Strategies Chart below). A graph depicting the projected numbers to be served in the human services system in FY 2014-15 from all funding sources, except behavioral health Medical Assistance, is included as well.

As of the writing of this document the outcome of the Commonwealth's budget is not known. As a result, the immediate plan is to continue to fund services that are mandated and/or continue to be needed that have historically been funded, fund services that were brought on line in direct relation to the cut back of other identified services (primarily in the Children and families SOCS), and to implement the low and no cost strategies that have been developed to address identified service gaps. Obviously it is not desirable to add new/additional service costs at a time when it is possible that budget cuts could be made to the County's Block Grant funding. Once the budget is passed consideration will be given to implementing services noted on the Gaps/Strategies chart as "proposed" should funding levels permit.

Fiscal Year 2014-15 Estimated Block Grant Budget

<u>Categorical:</u>	<u>Amount:</u>
Children's Special Grants	\$1,106,946
Housing Assistance Program	\$ 45,179
Human Services Development Fund	\$ 68,900
Intellectual Disabilities	\$1,575,801
Mental Health	\$1,964,320
Substance Abuse	\$ 288,316
County Match	<u>\$ 279,830</u>
Estimated Total	\$5,079,292

Services Available/Purchased by Funds in the Block Grant 2014-2015

<u>Intellectual Disabilities</u>	<u>Mental Health</u>	<u>Substance Abuse</u>	<u>Children & Youth</u>	<u>Aging</u>	<u>Housing Assistance</u>	<u>HSDF</u>
Vocational Rehabilitation	Vocational Rehabilitation	Screenings	In-Home Family Therapy/ MST	Transportation	Case Management	Home Delivered Meals (ages 18-59)
Supported Employment	Transportation <ul style="list-style-type: none"> RIDE Program Emergency Transport 	Assessments	Family Engagement/ Family Group Decision Making (FGDM)	Home Delivered Meals	Screening/ Intake	CHORE Program
Community Habilitation	Home and Community Habilitation	Outpatient Counseling Services	<i>Truancy Prevention/ Outreach</i>	Senior Center Services	Weatherization	Transportation-RIDE Program
Home and Community Habilitation	Representative Payee	Intensive Outpatient Services	<i>Housing</i>	Congregate Meals	Rental Assistance	Information and Referral
Transportation	Partial Hospitalization	Detoxification Services	<i>Housing Supports & Emergency Shelter</i>	Care Management Services	Emergency Shelter	Case Management
Companion Service	Forensic Mental Health Counseling	Medical Detoxification Services		Overnight Stay/ Emergency Housing		Rental Assistance
Residential Support Services	Mental Health Support in jail setting	Shelter Care		Protective Services		
Respite Services	Mobile Medication Program	Rehabilitation Services		CHORE Program		
Supports Coordination	Peer Support Services	Partial Program				
	Outpatient Counseling Services	Half-Way House				
	Medication Support	Case Management				
	Illness Management & Recovery Program	Recovery Specialist				
	Housing: <ul style="list-style-type: none"> Housing Support Housing at Elk Street Apts. Emergency Housing 	Relapse Prevention Services				
	Forensic Supported Housing Program	Co-occurring Services				
	Supplemental Staffing (SVL)	Jail Group				
	Consumer Operated Drop-In Center	Outreach/Intervention				
	Supported Employment					
	<i>Physician Crisis On-Call</i>					
	<i>Emergency Transport</i>					
	<i>Student Assistance</i>					

	<i>Program</i>					
	<i>Case Management</i> <ul style="list-style-type: none"> • <i>Blended</i> • <i>Resource</i> • <i>Administrative</i> 					
	<i>Community Education</i>					
	<i>Recovery Conference</i>					
	<i>Warmline</i>					
	<i>Psychiatric Rehabilitation</i> <ul style="list-style-type: none"> • <i>Mobile</i> • <i>Site Based</i> 					
	<i>Transitions Program</i>					

Service Gaps/Strategies by System of Care

Children and Families:

Gap:	Strategies:
Increased prevention support for the birth to 5 population (IV Demonstration Project Target Population)	All prevention services for birth to 5 population to be housed within one agency that will provide Welcome Every child, Early Head Start, Parents as Teachers, ASQ assessment, Doula, and EI Evaluation Expansion of Parents as Teachers Program to eliminate existing waiting list
Clearly defined referral pathways for service access	Service grid development combined with staff and community training
Lower level parenting program and services to address basic developmentally challenging behaviors	Implementation of the Level 3 Triple P Program Expansion of the Parents as Teachers program noted above
Homemaker program to offer support with cleaning, daily living, in home lice treatment, and other supports to promote stabilization and reduce out of home placement	Service purchase from an agency that currently provides similar services for consumers with mental health and intellectual disabilities
Mentoring support for specific populations to include children, adults, foster parents and bio-parents	Implementation of the Bridge the Gap Program
Co-Parenting Program/Curriculum for separated caregivers	The Court is exploring program options for custody cases not involved in the CYS system. Once a model is identified the HS/CYS system will adopt it as well
Continuation of Jail Based Parent Skill Building Program	Fill funding gap in existing program
Visitation Room at the Jail for incarcerated parents	The need is being addressed by the Commissioners and President Judge. The HS system will stand ready to offer support as needed/requested
Specialized resource foster homes to provide step down options from higher levels of care	While four homes exist, the Foster Care program will step up efforts to identify and train new families
Outpatient school based MH and SA counseling support	MH treatment programs exist in one school district. Capacity does not support creation of outpatient SA services in any of the 4 districts or MH services in the other 3 districts. The Northwest Behavioral Health Partnership is working to develop an in County Partial Hospitalization program initiated at the request of the superintendents
Increased capacity for existing in school programs (i.e., Student assistance program and the Outreach Program)	Additional Staff position for school based program - PROPOSED Outreach staff position for preschool programs targeting single mothers with children under age 6 - PROPOSED
Trauma Informed MH Treatment Services	Symposium to be hosted in the Autumn with the goal of educating the stakeholder community and developing a strategy for training treatment providers on evidence based approached. Collaboration with the Health Choices behavioral health system will occur
Increased prevention support for families	Creation of Early Head Start Home visitor position that

with addiction challenges	focuses on families with addictions Participation in the In-depth Technical Assistance Program for PA Substance Abuse (IDTA) facilitated through the Court Round Table process
Intensive in-home treatment program for families with addiction challenges	Expansion of the existing Effective, Safe, Parenting Program to include the creation of an intensive in-home treatment program for families with addiction challenges
Rapid Access to Emergency Housing	Support of the rehabilitation of one house (donated to the County) to be used for emergency shelter Creation of a County Land Bank Program (Ordinance currently on Display) to make decent, affordable housing available to children/families
Access to real time information about service availability	Professional development of service array charts have been developed and a contract has been initiated to update the Human Services Website to reflect services available

Youth in Transition:

Gap:	Strategies:
Lack of supports in accessing affordable housing, budgeting, daily living skills, and access/knowledge to quality health care	Purchase of "life coach" support with a focus on assisting youth with skill building, acquiring housing, and accessing available supports - PROPOSED
Limited educational/skills training leading to employment	Provision of scholarships for identified youth to participate in training programs that lead to employment (e.g., welding at the Vo-tech, cosmology, etc....) - PROPOSED Continue the Employment Workgroup to reduce barriers to employment and job training for youth Explore opportunities to work with the AmeriCorps House of Trades Program
Transportation to/from work and essential medical appointments	Continue to fund the "pilot" transportation program
Limited programming and services in general	Develop a work group to further assess the scope of the gap
Housing access for those with a criminal history	Through land bank efforts, explore affordable housing options for this population. Develop work group to further assess the scope of the gap.
Access to real time information about service availability	Professional development of service array charts have been developed and a contract has been initiated to update the Human Services Website to reflect services available

Adults:

Gap:	Strategies:
Increased access to MH counseling	Additional staff support of the CMHS to expedite new intakes and make counseling available 2X month for those who request/can benefit
Access to affordable housing	Creation of a land bank program to benefit low income adult consumers. Partnership with the Mustard Seed Mission and possibly AmeriCorps House of Trades

	Continue to explore strategies to reduce utilization of large personal care homes
Lack of supports in accessing affordable housing, budgeting, daily living skills and accessing quality health care and treatment	Purchase of "life coach" support with a focus on assisting adults with skill building, acquiring housing, and accessing available supports – PROPOSED
Limited educational/skills training leading to employment	Provision of scholarships for identified adults to participate in training programs that lead to employment (e.g., welding at the Vo-tech, cosmology, etc....) - PROPOSED
Transportation to/from work and essential medical appointment	Continue to fund the "pilot" transportation program
Access to real time information about service availability	Professional development of service array charts have been developed and a contract has been initiated to update the Human Services Website to reflect services available
Ability to track Veterans and LGBTQI numbers	Intake forms are being modified to collect this information

Older Adults:

Gap	Strategies:
More Options service providers	The AAA administrator has added 10 additional providers, including 3 to provide legal consultation
Access to affordable/safe housing	Consistent funding for the Chore program for property maintenance Creation of land bank program to benefit low income older adult consumers
More education/awareness and social activities	Additional part time staff support to assist in education/awareness in the community and to work on more social activities for older adults. Increase volunteers in Apprise program. Obtain professional volunteers to do seminars in the community on topics beneficial for older adults - PROPOSED Participation in pilot program to integrate seniors into a multigenerational community center setting
Afterhours transportation	Locate more volunteers/agencies willing to do afterhours transportation
Improved Adult Day Care services	Guidance from a professional experienced in older adult activities will be provided to local ADC to assist in improving quality of services
More AAA staffing to handle increased needs	Additional part time staff support to assist in completing the PA screens, reassessments, CMI's, and LOCA's - PROPOSED
Access to real time information about service availability	Professional development of service array charts have been developed and a contract has been initiated to update the Human Services Website to reflect services available

**Numbers Served by Venango County Human Services
by System of Care Life Stage
Fiscal Year 2012-13**

<u>Children and Families</u>	<u>Total served: 2,558</u>
Aging	N/A
Children, Youth & Family Services (CYFS)	1608
Community Support Services (CSS)	470
Early Intervention	299
Intellectual Disabilities (ID)	19
Mental Health	125
Substance Abuse	37
<u>Youth in Transition</u>	<u>Total served: 742</u>
Aging	N/A
Children, Youth & Family Services (CYFS)	252
Community Support Services (CSS)	99
Early Intervention	N/A
Intellectual Disabilities (ID)	78
Mental Health	142
Substance Abuse	171
<u>Adult</u>	<u>Total served: 2,472</u>
Aging	N/A
Children, Youth & Family Services (CYFS)	1032
Community Support Services (CSS)	501
Early Intervention	N/A
Intellectual Disabilities (ID)	124
Mental Health	395
Substance Abuse	420
<u>Older Adult</u>	<u>Total served: 2,877</u>
Aging	2520
Children, Youth & Family Services (CYFS)	30
Community Support Services (CSS)	130
Early Intervention	N/A
Intellectual Disabilities (ID)	40
Mental Health	120
Substance Abuse	37

**APPENDIX C-1 - BLOCK GRANT COUNTIES
HUMAN SERVICES BLOCK GRANT PROPOSED BUDGET AND SERVICE RECIPIENTS**

Directions: *Using this format for Block Grant Counties, provide the county plan for allocated Human Services fund expenditures and proposed numbers of individuals to be served in each of the eligible categories:*

Estimated Clients – Please provide an estimate of the number of clients to be served in each cost center. Clients must be entered for each cost center with associated expenditures.

HSBG Allocation - Please enter the total of the counties state and federal HSBG allocation for each program area (MH, ID, HAP, C&Y, D&A, and HSDF).

HSBG Planned Expenditures – Please enter the planned expenditures for the Human Services Block Grant funds in the applicable cost centers. The HSBG Planned Expenditures **must equal** the HSBG Allocation.

Non-Block Grant Expenditures – Please enter the planned expenditures for the Non-Block Grant allocations in each of the cost centers. Only MH and ID non-block grant funded expenditures should be included. This does not include Act 148 funding or D&A funding received from the Department of Drug and Alcohol.

County Match - Please enter the planned county match expenditures in the applicable cost centers.

Other Planned Expenditures – Please enter planned expenditures from other sources not included in either the HSBG or Non-Block Grant allocations (such as grants, reinvestment, etc.) in the cost centers. *(Completion of this column is optional.)*

Block Grant Administration - Counties participating in the Human Services Block Grant will provide an estimate of administrative costs for services not included in Mental Health or Intellectual Disability Services.

Use the FY 13-14 Primary Allocations for completion of the Budget If your county received a supplemental CHIPP allocation in FY 13-14, include those funds in your FY 14-15 budget.

**APPENDIX C-1 - BLOCK GRANT COUNTIES
HUMAN SERVICES BLOCK GRANT PROPOSED BUDGET AND SERVICE RECIPIENTS**

County:	ESTIMATED CLIENTS	HSBG ALLOCATION (STATE AND FEDERAL)	HSBG PLANNED EXPENDITURES (STATE AND FEDERAL)	NON-BLOCK GRANT EXPENDITURES	COUNTY MATCH	OTHER PLANNED EXPENDITURES
MENTAL HEALTH SERVICES						
ACT and CTT	0		0			
Administrator's Office			262,152			
Administrative Management	750		119,808			
Adult Developmental Training	0		0			
Children's Evidence Based Practices	20		5,000			
Children's Psychosocial Rehab	0		0			
Community Employment	28		19,000			
Community Residential Services	73		618,979			
Community Services	80		77,556			
Consumer Driven Services	130		116,316			
Crisis Intervention	280		35,486			
Emergency Services	290		75,678			
Facility Based Vocational Rehab	14		60,000			
Family Based Services	2		10,000			
Family Support Services	40		50,000			
Housing Support	15		6,000			
Other	0		0			
Outpatient	320		341,592			
Partial Hospitalization	18		12,000			
Peer Support	0		0			
Psychiatric Inpatient Hospitalization	0		0			
Psychiatric Rehabilitation	0		0			
Social Rehab Services	110		105,500			
Targeted Case Management	120		276,276			
Transitional and Community Integration	0		0			
TOTAL MH SERVICES	2,290	1,974,320	2,191,343	0	0	0

**APPENDIX C-1 - BLOCK GRANT COUNTIES
HUMAN SERVICES BLOCK GRANT PROPOSED BUDGET AND SERVICE RECIPIENTS**

County:	ESTIMATED CLIENTS	HSBG ALLOCATION (STATE AND FEDERAL)	HSBG PLANNED EXPENDITURES (STATE AND FEDERAL)	NON-BLOCK GRANT EXPENDITURES	COUNTY MATCH	OTHER PLANNED EXPENDITURES
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INTELLECTUAL DISABILITIES SERVICES

Admin Office			496,406			
Case Management	102		102,300			
Community Residential Services	1		70,806			
Community Based Services	176		667,628			
Other	0		0			
TOTAL ID SERVICES	279	1,575,801	1,337,140	0	0	0

HOMELESS ASSISTANCE SERVICES

Bridge Housing	0		0			
Case Management	135		13,625			
Rental Assistance	200		40,000			
Emergency Shelter	30		4,000			
Other Housing Supports	0		0			
TOTAL HAP SERVICES	365	45,179	57,625		0	0

CHILDREN & YOUTH SERVICES

Evidence Based Services	30		159,123			
Promising Practice	200		210,443			
Alternatives to Truancy	850		373,747			
Housing	50		26,660			
TOTAL C & Y SERVICES	1,130	1,106,946	769,973		0	0

**APPENDIX C-1 - BLOCK GRANT COUNTIES
HUMAN SERVICES BLOCK GRANT PROPOSED BUDGET AND SERVICE RECIPIENTS**

County:	ESTIMATED CLIENTS	HSBG ALLOCATION (STATE AND FEDERAL)	HSBG PLANNED EXPENDITURES (STATE AND FEDERAL)	NON-BLOCK GRANT EXPENDITURES	COUNTY MATCH	OTHER PLANNED EXPENDITURES
<i>DRUG AND ALCOHOL SERVICES</i>						
Inpatient non hospital	100		125,942			
Inpatient Hospital	0		0			
Partial Hospitalization	0		0			
Outpatient/IOP	105		64,112			
Medication Assisted Therapy	0		0			
Recovery Support Services	18		22,070			
Case/Care Management	836		205,964			
Other Intervention	28		7,000			
Prevention	308		16,917			
TOTAL DRUG AND ALCOHOL SERVICES	1,395	288,316	442,005		0	0
<i>HUMAN SERVICES AND SUPPORTS</i>						
Adult Services	225		43,150			
Aging Services	490		55,750			
Generic Services	450		125,000		105,000	
Specialized Services	0		0			
Children and Youth Services	0		0			
Interagency Coordination			10,476		184,516	
TOTAL HUMAN SERVICES AND SUPPORTS	1,165	68,900	234,376		289,516	0
COUNTY BLOCK GRANT ADMINISTRATION			27,000		0	
GRAND TOTAL	6,624	5,059,462	5,059,462	0	289,516	0