

COMMONWEALTH OF PENNSYLVANIA
DEPARTMENT OF HUMAN SERVICES
BUREAU OF HUMAN SERVICES LICENSING
Adult Training Facilities (55 Pa.Code Chapter 2380)

Q/A - Regulatory Clarifications – June 2015

The clarifications and interpretations below will remain on the Department's web site until the information is included in the next updated Regulatory Compliance Guide (RCG).

Regulation: § 2380.36(c) – Staff Training

§ 2380.36(c) - Program specialists and direct service workers who are employed for more than 40 hours per month shall have at least 24 hours of training relevant to human services annually.

Question: What kinds of training courses are relevant to human services?

ANSWER: Human services are programs or facilities for meeting basic health, welfare, and other needs of a society or group, as of the poor, sick, or elderly. Training related to human services are courses such as:

- Assistance with care
- Communications skills
- Human lifespan development
- Case management
- Advocacy
- Cultural diversity & special populations
- Physical health diseases
- Mental health disorders and diagnose
- Medication administration

Training courses focusing on billing, as well as internal policies do not constitute training relevant to human services. Trainings of this kind would more likely be addressed and count under the regulation § 2380.36(a).