



HealthChoices Expansion Notice Summary: FFS Interim Healthy and Healthy Plus to Adult Benefit Package

Why are you receiving this notice?

1. Individuals who receive health care coverage through the Fee-for-Service (FFS) program Interim Healthy or Healthy Plus benefit plans will move to the new Adult benefit package.
2. No changes have been made to health care coverage for children.

What you need to do?

Individuals being transitioned to the Adult benefit package **do not need to take any action**. They will be automatically enrolled in the Adult benefit package.

Potential Questions:

What's happening to my family members who are not listed on the notice?

If a member of your household is not listed in this notice, it means they are not affected at this time.

Do I still have health care benefits today?

Yes. There will be no gap in health care coverage due to the transition to the Adult benefit package.

Will I be issued a new ACCESS card?

No, continue to use the ACCESS card that you are currently using. If you do not currently have an ACCESS card, you can

- Call the Statewide Customer Service Center at 1-877-395-8930 (if you live in Philadelphia call 215- 560-7226).
- Contact your local County Assistance Office.

What specific health services are covered in the Adult benefit package?

Refer to the page entitled "Welcome to Medical Assistance" for adults that was sent with the notice.

Will I have to pay anything/more?

There are no changes to cost sharing.

Will I be able to keep my current doctors?

Yes, you will be able to keep the same doctor you have now.

What benefits are changing? Am I losing any services?

You are not losing any services. If you have questions about your benefits, please talk to your health care provider or call 1-800-537-8862, press Option #2.

I want to appeal. How can I do that?

Information on how to appeal is attached to the notice.

Please visit www.HealthChoicesPA.com for more information.